







2012/13

MANITOBA LIQUOR CONTROL COMMISSION

EXCEL. INNOVATE. PROGRESS.

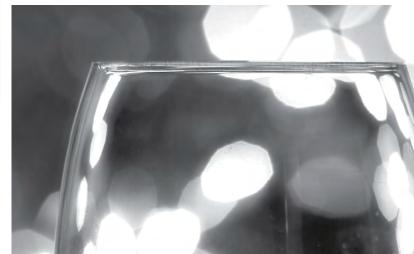














VISION

Together we will be the model for innovative, sustainable, and responsible service within the Manitoba community and marketplace.

MISSION

To regulate, distribute and sell beverage alcohol, generating revenue for Manitobans within a framework of social responsibility, customer service excellence, business effectiveness and workplace quality.

VALUES

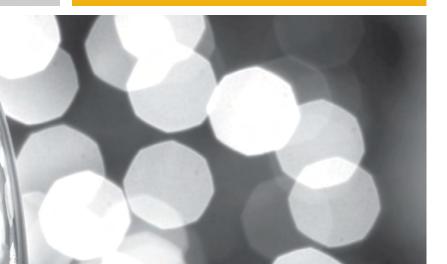
Importance of People - Foster a positive work force by working together as a team towards our common goals.

Social Responsibility - Promote the responsible sale and consumption of beverage alcohol, promote sustainable development and demonstrate a commitment to our community.

Integrity and Fairness - Develop respectful and ethical relationships and be fully accountable for our actions, decisions and behaviours.

Service Excellence - Provide superior service to our customers, partners and co-workers.

Innovation - Encourage our employees to be innovative.



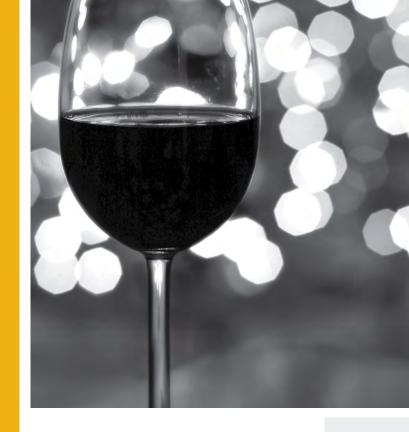


TABLE OF CONTENTS

| Boards & Governance | | | | |
|--|--|--|--|--|
| Message from the Chair | | | | |
| Message from the President & CEO 4 | | | | |
| Executive Management Committee5 | | | | |
| The Amalgamation of the Manitoba Liquor 5 Control Commission with Manitoba Lotteries, and MLCC Regulatory Services with Manitoba Gaming Control Commission | | | | |
| 2012/13 Highlights 8 | | | | |
| 2012/13 Business Plan Review 9 | | | | |
| Financial | | | | |
| Social Responsibility | | | | |
| Customer Service | | | | |
| Business Effectiveness | | | | |
| Workplace Quality | | | | |
| 2012/13 Financial Statements | | | | |
| Charts and Graphs | | | | |
| Liquor Marts | | | | |
| Liquor Vendors | | | | |
| Specialty Wine Stores | | | | |
| Beer Vendors | | | | |



BOARDS & GOVERNANCE

The MLCC reports to the Province of Manitoba through a Board of Commissioners that is appointed by the Province. The Board Chair reports to the minister responsible for *The Liquor Control Act*, who in turn, reports to the Legislative Assembly. The day-to-day operation of the MLCC is the responsibility of the President & Chief Executive Officer who reports to the Board.

In April 2012, the Province of Manitoba announced that the Manitoba Liquor Control Commission and Manitoba Lotteries would be amalgamated into the Manitoba Liquor & Lotteries Corporation. In the next year, legislative changes will be proposed that will produce a new Act for the merged corporation.













Tannis Mindell, Chair Leslie Turnbull, Vice-Chair Fran Frederickson, Director Jean Paul Gobeil, Director Robert Mayer, Director





SECOND ROW

Marion Moist, Director Arnold Ouskan, Director Kevin Rebeck, Director Gerald Rosenby, Director David Schioler, Director



The Licensing Board considers applications for licences and determines the appropriate disciplinary action for breaches of *The Liquor Control Act* and its Regulations. These decisions may be appealed.

The Licensing Board is comprised of five persons appointed by the Lieutenant Governor in Council. The board may be called to meet at any time by the chair of the board. All meetings of the Licensing Board are open to the public.



LICENSING BOARD

(From left) Vic Wonnacott (Chair); Les Barrett; Cliff Bernhardt and Dale Neal (Vice-Chair) Not pictured: Lorraine Sigurdson



MESSAGE FROM THE CHAIR

On behalf of the Board of Commissioners, I am pleased to present the 90th Annual Report of the MLCC for fiscal year 2012/13.

Fiscal year 2012/13 has been an exciting year on many fronts. In April 2012, the Province of Manitoba announced the amalgamation of the MLCC with Manitoba Lotteries to form the new Manitoba Liquor & Lotteries Corporation. Shortly after this announcement, a new Board of Directors was appointed to oversee both organizations and their integration.

Over the past year, much work has been done and many milestones achieved in respect to the merger.

Based on recommendations made in a third-party report we successfully began integrating the operations of both Crowns, starting with the development of a new organizational structure, as well as formulating a unified strategic direction. At the same time, an integration team was established to continue guiding us through the many complex activities surrounding the union of two large organizations.

Currently, legislation is in process for the new Crown corporation and is anticipated to come into effect in late 2013. Once enacted, the Manitoba Liquor & Lotteries Corporation will be responsible for both beverage alcohol and lottery/gaming products.

Also in process are legislative amendments that will combine the regulatory function of the MLCC with the Manitoba Gaming Control Commission. The amalgamation of these two bodies will create a single regulatory organization for gaming and beverage alcohol called the Liquor and Gaming Authority of Manitoba.

Amid all of the activities surrounding the merger, the MLCC can take pride in returning a net profit to the Provincial Government, while continuing to provide outstanding service to our customers. The success of this past year could not have happened without the efforts and teamwork of everyone at the MLCC.

In closing, I, along with my fellow board members, would like to express my appreciation to President & CEO Winston Hodgins and the executive team for their leadership and commitment. Thanks as well to the employees of both the MLCC and Manitoba Lotteries Corporation for their continued hard work and dedication as we work towards merging our organizations. Together, we can ensure that the new Manitoba Liquor & Lotteries Corporation is an important contributor to both the government and people of Manitoba for many more years to come.

Tannis Mindell







MESSAGE FROM THE PRESIDENT & CEO

It is my pleasure to report on what has been a very significant year for the MLCC. While every year is notable in some respect, fiscal 2012/13 has been a year like no other. Early into the new fiscal season, the Province of Manitoba announced the amalgamation of the MLCC with Manitoba Lotteries, beginning a year of considerable transition for both organizations. While much time and effort has been put into bringing together our two Crown corporations, the MLCC has also remained steadfast in its commitment to being one of the best liquor jurisdictions in Canada.

I am pleased to report that in 2012/13, the MLCC returned \$260.6 million to the provincial treasury. This is good news for the people of Manitoba as our returns play a vital role in supporting government initiatives that are a benefit to all Manitobans.

While fiscal 2012/13 was, on many fronts, a year of change and transition, it was also one which highlighted the dedication of employees on both sides of the organization. The new Manitoba Liquor & Lotteries Corporation will be a blended workforce of more than 3,000 people and it is through the continued engagement, contributions and commitment of our employees that we will emerge as a strong, merged, Crown corporation.

In 2012/13 we began establishing the Manitoba Liquor & Lotteries brand by introducing a new logo to the public through our community relations and social responsibility programs. Internally, a new organizational structure and executive team was established and a new three-year corporate direction developed. Over the course of the next year the new corporation will determine related business objectives and performance indicators that best serve this strategy. In the spring of 2013 we also completed a major staff relocation, combining related departments from the two organizations in each of the head office locations.

While activities related to the merger were a significant focus of 2012/13, we also kept a keen eye on our business performance. Last year, we saw the opening of the province's

first two Liquor Mart Express outlets located within grocery stores. These new locations have provided shoppers in south Winnipeg and Brandon west with the convenience of shopping for their groceries and beverage alcohol in one place, while ensuring these products continue to be sold in a socially responsible manner. This past year we also continued retail improvements to our stores through both new builds and renovations. Our flagship Liquor Mart store at the Grant Park Mall recently re-opened with new and exciting features not previously found in our retail environments including a dedicated enclosure showcasing rare and unique products.

In 2012/13, we were also pleased to launch a new public website, www.liquormarts.ca. Developed to enhance both our customers' online and shopping experience, the new site features improved product descriptions, images, tasting notes, product inventory by store (updated five times daily), and expanded search capabilities. Developed using cutting-edge technologies, the site offers Manitobans the opportunity to apply for an occasional permit online and is mobile-device friendly.

This past year, the MLCC was also honoured to be the first liquor jurisdiction in Canada to win a Canadian Fairtrade Award in recognition of our ongoing commitment to the Fair Trade movement. It is also my pleasure to report that for the seventh consecutive year, the MLCC was recognized as one of the Top 25 Employers in Manitoba as part of the Top 100 Employers in Canada competition.

I would like to thank our Board of Commissioners, our Executive Management team and all of our employees for their hard work and dedication this past year. Our accomplishments to date have been made possible only through a strong sense of teamwork and dedication. Both the MLCC and Manitoba Lotteries have long, proud histories within our province and as we move toward full integration of our two organizations, we remain focused on our future and committed to providing service excellence to the people of Manitoba.

Winston Hodgins



EXECUTIVE MANAGEMENT COMMITTEE

FIRST ROW

Winston Hodgins, President & Chief Executive Officer

Peter Kenyon, Chief Operating Officer

Tracy Graham, Chief Financial Officer

Peter Hak, Chief Corporate Services Officer

SECOND ROW

Larry Wandowich, Chief Community Relations & Marketing Officer

Susan Olynik, Vice President, Corporate Communications & Social Responsibility

Dan Sanscartier, Vice President, Gaming Operations

Marilyn Robinson, Vice President, Integration

THIRD ROW

Robert Holmberg, Vice President, Liquor Operations

Wayne Perfumo, Vice President, Entertainment & Hospitality

Signy Shaw, Senior Executive Director, Internal Audit & Corporate Compliance























THE AMALGAMATION OF THE MANITOBA LIQUOR CONTROL COMMISSION WITH MANITOBA LOTTERIES, AND MLCC REGULATORY SERVICES WITH MANITOBA GAMING CONTROL COMMISSION

In the early weeks of 2012/13, the Manitoba government, as part of its provincial budget announced the amalgamation of the MLCC with Manitoba Lotteries to form Manitoba Liquor & Lotteries Corporation. In addition to this merger, the province also announced that regulatory activities of the MLCC would be transferred to the Manitoba Gaming Control Commission to create a new regulatory agency, the Liquor and Gaming Authority of Manitoba, which will operate under a new legislative act.

Following the provincial announcement, a review of the three organizations was conducted by MNP. During the course

of that review, the current state of each organization was examined and a roadmap developed to achieve suggested changes and full integration. Once completed, the mergers will result in the creation of two distinct organizations (a new corporation, and a new regulatory authority) that will increase efficiencies, modernize procedures, reduce red tape and achieve cost savings while maintaining the high levels of customer service Manitobans have come to know and expect.

Since the announcement, much work has been accomplished towards integration.





MANITOBA LIQUOR & LOTTERIES CORPORATION

When completed, the merger between MLCC and Manitoba Lotteries will result in a workforce of approximately 3,000 employees. Over the course of 2012/13, several significant milestones were achieved including the:

- Appointment of Winston Hodgins (President & CEO of Manitoba Lotteries) to President & CEO of the Manitoba Liquor & Lotteries Corporation;
- Appointment of a new Board of Directors, chaired by Tannis Mindell;
- Establishment of an executive management team;
- Creation of a new, streamlined organizational structure to increase overall efficiency;
- Merging of common functional areas.

This past year also saw the creation of vision, mission and values statements that will serve to guide and direct the new corporation over the coming years.

VISION

To exceed customer expectations while supporting our communities.

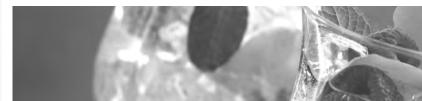
MISSION

Innovative and responsible delivery of quality products and entertainment, generating revenue for Manitoba.

VALUES

- Importance of People Foster a positive and diverse workplace and work together towards our common goals.
- Responsibility Demonstrate responsible business, social and environmental practices.
- Integrity and Fairness Be respectful, ethical and fully accountable for our actions and decisions.
- Service Excellence Provide superior service to our customers, partners and co-workers.
- Innovation Learn from our experiences, embrace change and encourage innovation.

A new Act governing the Manitoba Liquor & Lotteries Corporation is expected in 2013. Once proclaimed, the new corporation will be allowed to legally operate as a single Crown corporation.







LIQUOR AND GAMING AUTHORITY OF MANITOBA (LGA)

Work to create a new regulatory body for both liquor and gaming is well underway. Throughout 2012/13, the following initiatives took place:

- An organizational structure was recommended by MNP to create the new Liquor and Gaming Authority of Manitoba;
- Public consultations were held throughout the province. These meetings provided stakeholder groups and citizens with the opportunity to offer input on the new legislation for the LGA.

As of March 31, 2013, regulatory responsibilities continued under the existing structure, which will be in place until the new regulatory Act is passed and the LGA is established as a single agency.

2012/13 HIGHLIGHTS

- The MLCC returned \$260.6 million to the Provincial Treasury. These funds are used to support government programs, services and initiatives that are of a benefit to all Manitobans.
- The first Liquor Mart Express locations within grocery stores opened in Winnipeg and Brandon respectively. This new retail concept provides greater convenience for Manitobans while ensuring beverage alcohol products continue to be sold in a socially responsible manner.
- As an initiative under the 2011 Hospitality Strategy, and to provide greater customer service to Manitobans, select retail beer vendors became eligible to sell coolers and ciders.
- The Centralized Merchandising Project continued in 2012/13 with the first pilot Liquor Mart locations having their replenishment activities handled by the merchandising team at the MLCC head office. Once all phases of the project have been completed, the organization will be able to efficiently and consistently manage the assortment, forecasting and replenishment activities for Liquor Marts to support the goal of having the right product in the right place at the right time. It will also redirect store efforts and expertise to activities that will improve store performance and customer service.
- A new public website www.liquormarts.ca was launched in 2012/13. Featuring a modern look and feel, the new site includes expanded features and information that enhances our customers' shopping experience.







John Graham, Director of Public Affairs & Government Relations for Canada Safeway, Minister Jim Rondeau and Al Roney, Executive General Manager, Retail Stores, cut the ribbon for the new Pembina Village Liquor Mart Express.

- The MLCC was honoured to be the first liquor jurisdiction in Canada to win a Canadian Fairtrade Award in recognition of its ongoing commitment to the Fair Trade movement.
- The Winnipeg Wine Festival had its biggest year ever, raising \$303,000 for Special Olympics Manitoba. This event, of which Manitoba Liquor Marts is the presenting sponsor, has become one of the most eagerly anticipated events of the year.
- In 2012/13, extensive renovation work was undertaken on the exterior of the MLCC's head office building on Buffalo Place. Built in 1966, the building's stone exterior had deteriorated past the point of repair. The new building will be a modern structure with large floor-to-ceiling windows and white exterior beams. The building envelope was designed by Winnipeg architect Ray Wan who has also worked on several of the MLCC's new and renovated Liquor Marts. The project is slated for completion in 2013/14.
- For the seventh consecutive year, the MLCC was recognized as one of the Top 25 Employers in Manitoba as part of the Top 100 Employers in Canada competition.

2012/13 BUSINESS PLAN REVIEW

The MLCC's Strategic Plan is comprised of five goal areas. These areas provide the bluepring for incorporating the Vision, Mission and Values into its daily operational activities

The five goal areas are:

FINANCIAL
SOCIAL RESPONSIBILITY
CUSTOMER SERVICE
BUSINESS EFFECTIVENESS
WORKPLACE QUALITY

The following is an overview of the MLCC's accomplishments in 2012/13



FINANCIAL

GOAL

Meet the net profit requirements of the Manitoba Government through the controlled sale of beverage alcohol.

OBJECTIVE

Generate funds required to support innovation and growth in the business to meet the net profit requirements of the Manitoba Government.



PERFORMANCE RESULTS

Net Profit

Target \$260.4 million

Actual \$260.6 million

Net profit for 2012/13 was \$0.2 million or 0.1% over budget. Sales and volumes exceeded forecasted expectations in all categories with the exception of beer resulting in sales \$1.2 million or 0.2% under budget.

While overall sales were lower than budget, the shift in purchasing patterns to more premium-priced products, most notably wine, and away from more economy-priced beer has resulted in a 2012/13 gross profit that was \$2.9 million or 0.8% over budget.

General and administrative expenses were \$3.0 million or 3.6% over budget. Pension related expenses were \$4.5 million over budget primarily due to an actuarial valuation adjustment of \$5.8 million; offset by earnings on pension assets which were \$1.2 million greater than anticipated. A full actuarial valuation of the provision for retirement allowances was performed in 2012/13. As a result, refinements to the valuation methodology occurred resulting in a retirement expense that was \$3.1 million over budget. Salaries and short-term benefits were \$2.7 million or 6.0% under budget due to management strategies in filling vacancies and new positions, and lower labour requirements in the Liquor Marts. Other general and administrative expenses were carefully managed and were \$1.9 million under budget.

The MLCC continues to monitor pricing across Canada in an effort to maintain pricing that is competitive.

DELUXE/PREMIUM SHARE OF MARKET

In 2012/13, the MLCC continued to focus its marketing efforts on promoting premium-priced products (premiumization). Year end results for spirits again suggests that the purchasing shift towards premium products is continuing.

 Target:
 69.0%

 Actual:
 70.6%



SOCIAL RESPONSIBILITY

It takes a village to raise a child. Parents Priends Parmity Neighbours Teacherd Partners Spoors Visit www.withchildwithoutslocholsom priettys-and tood for en christ development

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GOAL

Promote the responsible sale and consumption of beverage alcohol; sustainable development; and a commitment to our community.

OBJECTIVES

- Support programs to promote the socially responsible consumption of beverage alcohol, setting aside a minimum of 0.20% of estimated gross profit to fund these programs.
- 2. Optimize compliance with The Liquor Control Act through education and regulation.
- Act as a good corporate citizen ensuring our actions align with the social, economic and environmental well being of the province.





PERFORMANCE RESULTS

Social Responsibility Programs

Be With Child Without Alcohol – First introduced in 2002, Be With Child-Without Alcohol continues to address the prevention of Fetal Alcohol Spectrum Disorder (FASD). The campaign was refreshed and launched in spring 2013 on TV, radio, print, 18+ movies and transit ads. The campaign message promoted the idea that "It Takes a Village" to raise a child, emphasizing the role that friends and family can play in supporting a woman's choice not to drink while pregnant. In addition, the FASD resource booklet, which is available in English, French, Cree and Ojibway continued to be widely used in health clinics and resource centres across the province.

Be UnDrunk – The binge drinking awareness and education program for young adults 18–25 years of age continued to promote the "Seniors Behaving Badly" campaign. The campaign was promoted primarily on college and university campuses in Manitoba.

Be the Influence – The MLCC continued the *Be the Influence* awareness program directed at parental influence on children's attitudes toward alcohol. The program was developed with input from the Addictions Foundation of Manitoba. In 2012/13, the program continued to be promoted through print advertising in targeted publications, as well as numerous signs in community centers and arenas throughout the province.

Show Your Age – In 2012, the MLCC's Show Your Age program was refreshed with new customer awareness materials and Liquor Mart staff training. Liquor Mart staff are trained to ask for photo ID from anyone who appears to look under the age of 25 and the program educates consumers that proof of age may be requested when purchasing alcohol.

Be Safe & Sober – MLCC's impaired driving campaign; *Be Safe & Sober* continued its public presence at the MTS Centre, in the Winnipeg Jets program, on the MTS Centre Power Ring and on the pre-Jets game broadcast on CJOB. In 2012 the 'Be Safe & Sober' safe driving message was also promoted at a number of community festivals including Dauphin Countryfest, Flatlander's Beer Festival, Winnipeg Wine Festival and Winnipeg Whisky Festival.

Report Impaired Driving: Call 911 – In 2012/13, the MLCC continued its program partnership with Manitoba Public Insurance, MADD Canada and the Brandon Police Services in the Report Impaired Drivers: Call 911 program.

Operation Red Nose – The MLCC was once again a provincial sponsor and volunteer participant in the annual *Operation Red Nose* safe ride home program held during the Christmas holiday season in a number of Manitoba communities.

#Taxi – The MLCC continued its financial support of the National #*Taxi* initiative. The program provides easy access to taxi transportation throughout the province. By simply dialing #*Taxi* (#8294) individuals can access the first available cab in their location making it easier to find a safe ride home.

With the creation of the Manitoba Liquor & Lotteries Corporation, work will begin on a Provincial Alcohol Strategy and a corporate Social Responsibility Strategy focused on responsible use of alcohol programs. Strategy development will include the review and incorporation of national and international research and best practices approaches in this area.



SOCIAL RESPONSIBILITY

EDUCATION AND REGULATION

The MLCC balances education and enforcement of licensed premises and occasional permit functions to ensure compliance with *The Liquor Control Act*. Inspection services use a risk-based inspection program dependent upon the type of licence held and the previous history of operation. Establishments where liquor is the primary component of the operation, such as beer vendors and cocktail lounges, are inspected more frequently than those where food is the primary component of the operation.

Progressive disciplinary action is recommended for those licensees, permittees and banquet hall operators who continue to breach the *The Liquor Control Act* and its Regulations.

NUMBER OF INSPECTIONS

Licensed Premises

| Actual | 98.2% |
|---|--------|
| Target | 97.0% |
| Number of Inspections with No Breaches | |
| Actual | 24.6% |
| Target | 25.0% |
| Sale Permit Functions | |
| | |
| Actual | 27,946 |
| Target | 27,000 |

NUMBER OF EDUCATIONAL SEMINARS

Licensed Premises

| larget | 175 |
|---------------------------|-----|
| Actual | 268 |
| Permitees / Banquet Halls | |
| · | |
| Target | 75 |
| Actual | 85 |

SOCIAL RESPONSIBILITY IN LIQUOR MARTS

To help counter underage drinking, Liquor Mart employees ask for proof of age from customers who look under 25 years of age. Liquor Marts are expected to ask for photo ID 100% of the time and to ensure that this is occurring the MLCC uses professional shoppers to shop its stores. If a Liquor Mart does not achieve a 100% score, remedial action involving staff training will occur.

Target - 100% rating per store

Actual – In 2012/13, a total of 184 store shops were conducted. 158 of those shops resulted in a score of 100%. Since the 'Show Your Age' program was refreshed, 41 out of 45 store shops resulted in a score of 100%.

CHALLENGES & REFUSALS

In addition to asking customers for proof of age, Liquor Mart employees also refuse service to minors and impaired customers.

Proof of Age Requests

| 2012/13 | 522,917 |
|------------------|---------|
| 2011/12 | 385,779 |
| Minors Refused | |
| 2012/13 | 14,095 |
| 2011/12 | 12,135 |
| Impaired Refused | |
| 2012/13 | 15,337 |
| 2011/12 | 15,314 |

LEGISLATIVE CHANGES

2012/13 saw no legislative changes to *The Liquor Control Act* and its Regulations.

*Note: Public consultations were held during this fiscal year, as part of the process to review and modernize The Liquor Control Act and its Regulations in conjunction with the formation of the new Manitoba Liquor & Lotteries Corporation and the new Liquor and Gaming Authority of Manitoba.

SUSTAINABLE DEVELOPMENT

The MLCC is committed to the integration of sustainable development into all of its business decisions, actions and operations. In 2012/13, we continued to focus on:

- Practicing sustainable building concepts including improving energy and water efficiency, enhancing indoor air quality, using sustainable building materials and construction waste management.
- Selecting goods and services to reduce our environmental and social impact associated with building operations.
- Reducing the amount of waste going to the landfill by establishing several recycling and waste minimization programs.
- Reducing greenhouse gas emissions.
- Enhancing the selection of Fair Trade and Organic products sold at Liquor Marts.
- Providing education and awareness to support our sustainable development initiatives and programs.
- Improving the efficiency of fleet vehicles and product distribution and transportation.

SUSTAINABLE BUILDING

To support the requirements set out in the Manitoba Green Building Policy, as well as create a healthier indoor environment for both customers and staff, the MLCC employs a sustainable building strategy. To meet the requirements of the strategy, sustainable building concepts are integrated into construction and renovation documents. This strategy is applied to all newly constructed or renovated Liquor Marts and head offices. The Grant Park Liquor Mart, which underwent extensive renovations in 2012/13, included the following sustainable building concepts:

- Installation of energy efficient lighting such as T5 fluorescent and LED fixtures.
- Installation of automatic lighting controls such as occupancy sensors in offices and washrooms.
- Retrofitted water efficient fixtures in washrooms and kitchen areas.
- The purchase of Energy Star® refrigeration units to improve energy efficiency.
- Optimization of the building's heating and cooling systems to prevent the spread of airbourne dust and odours during construction.
- Installation of energy efficient hand dryers in washrooms to reduce paper towel waste.
- Use of low-emitting construction materials such as paints, adhesives, sealants and formaldehydefree composite wood products to enhance indoor air quality.
- Use of Forest Stewardship Council Certified wood products to support responsible forestry.
- Installation of column panels containing post-consumer waste materials (e.g. glass).
- Use of insulation material containing 45% post-consumer waste.
- Implementation of a construction waste management plan to prevent construction waste materials (e.g. metals, wood) from going to the landfill.



Sustainable building concepts were used during the renovation of the Grant Park Liquor Mart.



Liquor Mart Manager Olivier Rouget was one of the MLCC employees who participated in a tree-planting event organized by beverage alcohol company Diageo.



SOCIAL RESPONSIBILITY



MANAGING GREENHOUSE GAS EMISSIONS

MLCC has made a commitment to measure and offset the greenhouse gas emissions associated with its building operations. MLCC continuously strives to reduce emissions by following sustainable building practices and improving fleet fuel efficiency. MLCC will offset its annual greenhouse gas emissions with funding being provided to the International Institute for Sustainable Development (IISD) to support their "Cattail Harvesting for Carbon Offsets Study" project. The project has the potential to create a new marketable energy product for Manitoba, generate carbon offsets and improve the health of Lake Winnipeg, strengthening MLCC's partnership with Lake Friendly.

FAIR TRADE AND ORGANIC PRODUCTS

Fair trade is a socially conscious movement that supports ethical, social, labour and environmental practices around the world. It advocates sustainable development, transparent commerce and the payment of fair prices to aid producers and workers in developing countries. In September 2012, the MLCC was honoured to be the first liquor jurisdiction in Canada to win a Canadian Fairtrade Award in recognition of its ongoing commitment to the fair trade movement.

In 2012/13, Liquor Marts carried 29 fair trade products and 51 organic products.

WINE FESTIVALS & TASTINGS

Manitoba Liquor Marts assists urban and rural communities to host tasting events as fundraisers for community and charitable organizations. These events also provide the MLCC with opportunities to enhance customer product knowledge. The largest of these events is the Winnipeg Wine Festival in support of Special Olympics Manitoba.

| Community | Charity/Recipient |
|--------------------|--|
| Brandon | Westman Wine Festival in support of Brandon Rotary Club – Elspeth Reid Family Resource Centre |
| Dauphin | Dauphin Rotary Club |
| Neepawa | Viscount Cultural Centre |
| Portage la Prairie | William Glesby Centre |
| Russell | Russell Recreation Commission - Russell Regional Multiplex project |
| Swan River | Co-Operative Development Foundation of Canada |
| The Pas | The Pas Health Complex Foundation, Inc. |
| Winnipeg | Winnipeg Wine Festival in support of Special Olympics Manitoba |
| Winnipeg | Flatlander's Beer Festival in support of the Winnipeg Jets True North Foundation |
| Winnipeg | Savour – The Food & Wine Experience in support of the Health Sciences Centre Foundation |
| Winnipeg | Winnipeg Whisky Festival in support of the Manitoba Sports Hall of Fame |

COMMUNITY SUPPORT

Community support is an important component of the MLCC's commitment to social responsibility. This support is demonstrated through sponsorships of community, cultural, arts, health and sporting events and organizations; silent auction donations for non-profit fundraising events; and in-store fundraising opportunities through monthly coin boxes and customer-ask programs.

In April 2013, the provincial government announced the amalgamation of the MLCC and Manitoba Lotteries. As both organizations have a commitment to community, work began shortly thereafter to merge the program areas of both organizations into one department dedicated to community support and charitable programs. For the remainder of the fiscal year, the new Community Relations department for the Manitoba Liquor & Lotteries Corporation worked toward consolidating sponsorship agreements under the newly merged organization and promoting Manitoba Liquor & Lotteries' new brand at events throughout the province.

In fiscal 2012/13, organizations receiving sponsorship and event support included: Folklorama

Gimli Film Festival

Assiniboine Community College Alliance Française **ALS Society** Alzheimer Society Beef & Barley Festival Brandon Folk Festival Brandon Wheat Kings CancerCare Manitoba

Capturing Opportunities: Rural Forum

CBC Winnipeg Comedy Festival Children's Rehabilitation Foundation

Churchill Relay for Life CNIB "Eye on the Arts" Concordia Hospital Foundation Crohn's & Colitis Foundation

Curl Manitoba Dauphin Countryfest Dauphin RIDE Program Double B Rodeo Festival du Voyageur

of Manitoba

Grace Hospital Foundation Habitat for Humanity Health Sciences Centre Hemophilia Society Jocelyn House Le Cercle Moliére Manitoba Museum Manitoba Opera Manitoba Stampede Manitoba Sport Hall of Fame Manitoba Schizophrenia Society Misericordia Foundation Manitoba Junior Hockey League Manitoba Theatre Centre

Pride Winnipeg Festival Rainbow Resource Centre

Manitoba Volunteer Awards Neepawa Lily Festival Operation Red Nose Portage la Prairie Potato Festival Reh-Fit Centre Foundation Riverview Health Centre Rockin' the Fields/Minnedosa SCE Lifeworks Seven Oaks Hospital Foundation Society for Manitobans with Disabilities Special Olympics Manitoba St. Boniface Hospital Foundation St. Raphael Wellness Centre Stonewall Quarry Days Swan River "Power Smart Games" Swan River Valley Round-up Thompson Relay for Life Trappers' Festival Winnipeg Art Gallery Winnipeg Blue Bombers Winnipeg Folk Festival Winnipeg Goldeyes Winnipeg Harvest Winnipeg Police Service

Winnipeg Symphony Orchestra









MLCC employees take part in the Adopt-a-Day challenge in support



CUSTOMER SERVICE

GOAL

Deliver excellent customer service to our retail and commercial customers.

OBJECTIVES

- Enhance service to our public customers by continuing to elevate customer service levels to meet increasing expectations.
- Enhance service to commercial customers to reflect the current business environment and the increasing expectations of their customers.

LIQUOR MARTS CUSTOMER SERVICE SHOP RATINGS

| Target | 100% |
|--------|------|
| Actual | 92% |

LIQUOR MART DEVELOPMENT

The MLCC is committed to providing a convenient, modern shopping experience for customers through renovation and expansion of its Liquor Mart retail stores. The following Liquor Marts locations were renovated, built or expanded in 2012/13:

Winnipeg:

- Grant Park Shopping Centre
- Kenaston Crossing
- Madison Square
- Southglen Shopping Centre

Rural:

- Gimli
- Stonewall

Renovations are currently in the planning stages for the Northdale Liquor Mart in Winnipeg and the Swan River Liquor Mart.

At the end of 2012/13, the following Liquor Marts were in the process of being built:

- Brandon South (relocation and expansion)
- Fort Richmond (relocation and expansion)
- Winkler (new store)

LIQUOR MART EXPRESS

As part of the Hospitality Strategy, Liquor Mart Express stores were added to Manitoba's mix of public and private retailers in 2011/12. This new retail model lists some of the most popular selling wines, spirits and beers in the province and provides increased convenience to Manitobans. In 2012/13, two new Liquor Mart Express locations opened within the province, joining the inaugural location at the Winnipeg James A. Richardson International Airport. The first Liquor Mart Express location to open within a grocery store (and the second location in the province) opened in the Pembina Village Safeway in December 2012. This was followed by the opening of the Brandon West End Liquor Mart Express, which opened in the Victoria Avenue Sobeys in March 2013. At the end of 2012/13, a fourth location - the Park West Liquor Mart Express was in the final stages of being built and anticipated to open early in 2013/14.

MLCC PRODUCT LISTINGS

Having the right product at the right time and at the right price is the key to MLCC's customer service success. Monitoring sales and product trends helps to ensure a wide assortment of products for our customers. To keep the product assortment robust, new products are added and low selling products are discontinued throughout the year. During 2012/13, 621 products were removed from the MLCC's assortment, while 827 products were added.







PRODUCT LISTINGS AS AT MARCH 31, 2013

 Spirits
 General List - 511
 Specialty List - 393

 Wine
 General List - 1,048
 Specialty List - 1,510

 Beer
 MLCC Distributed - 125
 Privately Distributed - 566

Refreshment Beverages

(coolers/ciders) General List - 69 Specialty List - 21

Total 4,243 Active Listings

Note: General list products typically represent those with high volume sales. Specialty list products have smaller volume sales and are unique products that round out the overall corporate assortment.

PRODUCT EDUCATION

MLCC Product Ambassadors conducted 88 public and private product tasting and education sessions to over 2,800 attendees during 2012/13. These courses included wine appreciation sessions, scotch seminars, as well as food and product pairing sessions. Winnipeg sessions took place in the Education Centres located at the Madison Square and Grant Park Liquor Marts, and also in the Tasting Room at the MLCC's head office. Rural courses were held in various locations.

The MLCC is committed to ensuring Liquor Mart employees are knowledgeable in all product areas. Over the course of 2012/13, 52 training sessions were held for Liquor Mart Product Consultants and MLCC staff including the Basic Product Knowledge Course and a Higher Certificate Course.

When not busy conducting education sessions, Product Ambassadors also participate in radio and television media opportunities to promote new and seasonal products.

Manitoba Liquor Marts continued to sponsor and support Great Tastes of Manitoba, the top-rated cooking show in Manitoba. MLCC product experts are an integral part of the program, recommending wine and spirits that perfectly pair to the dishes prepared on the show.

ONLINE PRESENCE

A new public website, www.liquormarts.ca, was launched in 2012/13. The new website features a modern look and feel and contains detailed product information enhancing the customer's shopping experience. Features of the site include improved product descriptions, expanded search capabilities and product inventory by store that is updated five times per day. The site is mobile supported and also provides Manitobans with the added convenience of applying for an occasional permit online.

The official Twitter account of the MLCC continued to expand its reach on social media. After briefly launching a second Twitter account focused only on corporate information, the two feeds were merged under the original @LiquorMarts Twitter address. By the end of 2012/13, @LiquorMarts was reaching close to 2,000 engaged followers and tweets regularly on product and store information, events, corporate news, community efforts and responding to customer service inquiries.







BUSINESS EFFECTIVENESS

GOAL

Foster relationships with our business partners and improve business processes and systems through innovation.

OBJECTIVES

- 1. Develop and enhance business partnerships.
- Establish effective, efficient and collaborative business processes that consistently demonstrate the MLCC as the model for innovation among Canadian liquor jurisdictions and Manitoba Crown corporations.

PERFORMANCE RESULTS

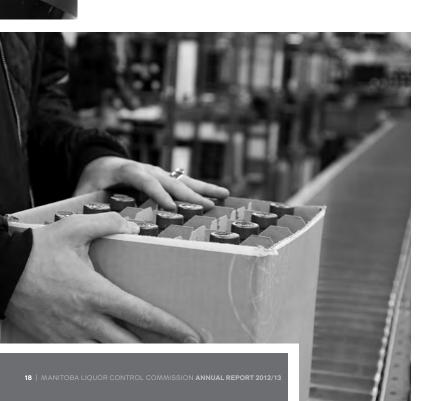
General & Administrative Expenses

| Achieved | \$85.4 million | |
|----------|----------------|--|
| larget | \$82.5 million | |

Note: Explanation of performance results is available under the *Financial* Section of the Business Plan Review.

PRODUCTIVITY AND COST-EFFECTIVENESS

The MLCC annually reviews productivity and the cost-effectiveness of its strategies to determine the most efficient way of handling inventory at its Liquor Marts and Distribution Centre. Targets are set for productivity for both Liquor Marts and the Distribution Centre.



LIQUOR MARTS

Measure

Productivity (Units/Labour Hour)

Winnipeg

| Target | 35.0 |
|----------|------|
| Achieved | 35.0 |
| Rural | |
| Target | 31.0 |
| Achieved | 32.0 |

DISTRIBUTION CENTRE

Measure

Cases per Labour Hour

| Target | 29.0 |
|-------------------------------------|-------|
| Achieved | 30.7 |
| Inventory Turns (rolling 12 months) | |
| Target | 7.0 |
| Achieved | 6.8 |
| In-stock Service Levels | |
| Target | 97.0% |
| Achieved | 98.1% |

RETAIL CENTRALIZED MERCHANDISING PROJECT

By centralizing Liquor Mart product assortment and replenishment activities, the MLCC will be able to more efficiently manage the supply chain, ensuring the right products are at the right place at the right time, while enabling store employees to spend more time on activities related to sales and customer service.

The first phase of the plan, allowing for conversion of a pilot store in 2012/13, was successfully implemented in January 2013, followed by four additional stores in March. Rollout to all remaining Liquor Mart locations is in progress, and is expected to be complete in June 2013. Efforts to complete the forecasting component are currently underway, and business intelligence components of the project are expected to begin in 2013/14.



WORKPLACE QUALITY

GOAL

Foster a work environment that is safe, innovative and inclusive.

OBJECTIVES

- Enhance an inclusive culture that promotes an engaged workforce and encourages innovation from employees.
- Develop a staff and management workforce with the competencies to maintain and undertake new responsibilities.
- 3. Maintain a positive work environment.

PERFORMANCE RESULTS

MEASURE

Number of Aboriginal persons and members of visible minorities hired or promoted

| Ac | hieved | 1 | 5 |
|-----|--------|---|---|
| lai | rget | 1 | 2 |

Note: Due to the merger, an employee engagement survey was not completed in 2012/13.

INNOVATION TEAM (iTeam)

The MLCC's iTeam, comprised of a cross-section of employees, continued to meet regularly to review and implement ideas submitted by employees. Ideas implemented in 2012/13 include uniform vests for seasonal holiday courtesy clerks to ensure they are easily identifiable and professional in appearance; the ability for expense claims to be reimbursed through direct deposit; and a fundraiser/awareness campaign in support of the fight against breast cancer. For this campaign, head office and Liquor Mart employees were provided with the opportunity to purchase a specially-designed pink shirt that they could wear during the month of October (breast cancer awareness month) in lieu of their regular work shirt. Money raised from the sale of the t-shirts was donated. to the Canadian Breast Cancer Foundation.

DIVERSITY

The MLCC continued to support diversity in the workplace through the Aboriginal and Newcomer Internship programs, the formation of a Diversity Committee, the Language Bank program and a Multiculturalism Day. Four people were also hired to intern in Liquor Marts as part of a special internship program for people living with disabilities.

LEADERSHIP AND MANAGEMENT DEVELOPMENT PROGRAMS

The MLCC participated in the Advanced Program in Management Leadership and Strategy offered through the Asper School of Business. Six managers were selected to take the program. Fifteen employees were selected to participate in the MLCC's Store Management Development Program, two candidates from gaming operations and the remainder from liquor operations. Four employees graduated from the program.

PRODUCT AMBASSADOR DEVELOPMENT PROGRAM

A new development program was piloted this fiscal year. The purpose of this program was to create a pool of candidates who would be prepared to take on Product Ambassador duties and responsibilities. Components of the program include:

- Internal and external training
- University program Certificate in Adult and Continuing Education
- Industry experience
- Mentoring

Two employees have begun this program.

TRAINING

Employees continued to enroll in MLCC's standard course offerings which included product knowledge, customer service, safety and health, security and management.

A number of online courses were developed in 2012/13 including AIR MILES® Reward Program, Onboarding, Microsoft Office 2007® and Show Your Age, which included the Guess Their Age Contest.

In order to streamline the employees' policy review and sign-off procedure, our Learning Management System was used to facilitate employees through the process, while tracking completion. This methodology was used for two policy reviews in 2012/13.

The updated Onboarding Guidebook for new hires was released. The new version included information for head office employees.

A new classroom course, *Mental Health Awareness and Support*, was rolled out to all employees and managers. The three hour session for employees and one day session for managers was developed to help employees understand the signs, symptoms and impact that mental health issues can have in the workplace. As well, employees gained an enhanced understanding of how to speak comfortably when facing situations involving mental health issues and became aware of available resources. Rural Liquor Mart employees will receive the training in 2013/14.

Financial/Retirement Planning sessions were offered to all Winnipeg employees with roll-out to rural employees in 2013/14.

WORKPLACE QUALITY



Derrick Cherniak of the MLCC's Maintenance Department enjoys the Multiculturalism Day BBQ.



Liquor Mart employee
Sandra Fabbri poses with
Daniel Robinson from the
Canadian Breast Cancer
Foundation. It was Sandra's
idea, submitted to the iTeam,
which resulted in MLCC
employees purchasing
and wearing t-shirts in
support of the fight
against breast cancer.

AWARDS OF DISTINCTION

The Awards of Distinction recognize employees who make superb contributions to the MLCC and the community in the areas of Community Service, Business Innovation, Leadership, and Customer Service Excellence. A Crowning Achievement category is also included to recognize professional and personal accomplishments. In 2012/13, the MLCC recognized employee Karen Long with a Community Service Award in honour of her many years of volunteer service with the Winnipeg Humane Society.

SCHOLARSHIP PROGRAM

The MLCC Scholarship Program provides financial assistance to the children of MLCC employees who are pursuing post-secondary education at the university or college level. Up to six scholarships were available; four university scholarships (\$2,000 each) and two college/vocational trade school scholarships (\$1,000 each). In 2012/13, the MLCC awarded four university scholarships.

MLCC AWARD RECOGNITION

For the seventh consecutive year, the MLCC was recognized as one of the Top 25 Employers in Manitoba as part of the Top 100 Employers in Canada competition.

SAFETY AND HEALTH

Health and Safety continued to be a priority at MLCC through the following initiatives:

 Continued ongoing quarterly safety inspections at head office, Regulatory Services and Liquor Marts.

- The Safe Work Reference Guide was updated to reflect changes to the MLCC's Health & Safety program.
- Additional Safety Awareness Training sessions for employees and managers/supervisors occurred in the months of September and October.

WELLNESS

The MLCC continued to recognize the importance and benefits of a healthy lifestyle through the following initiatives:

- A flu shot clinic was held for employees at head office to prepare for the influenza season.
- In June 2012, the MLCC's Smoking Cessation Program was modified to allow employees to be reimbursed up to a maximum of three times during their employment with the MLCC (it had previously been a one-time only reimbursement). This applies to the purchase and use of the products and/ or services that are specifically for assisting in an employee's effort to quit smoking.
- To promote physical activity and healthy lifestyles, an employee gym was opened in the Waverley office space.
- A five week yoga pilot program for employees was held from October to December 2012.

WHISTLEBLOWER LEGISLATION

There are no disclosures to report in 2012/13.



Employees from Regulatory Services proudly wear their pink t-shirts



Award of Distinction recipient Karen Long (left) with Colleen Johnston, Director, Total Rewards, Health & Wellness.



MANAGEMENT REPORT

The accompanying financial statements are the responsibility of management and have been prepared in accordance with the accounting policies stated in the financial statements. Management has prepared the financial statements in accordance with International Financial Reporting Standards. In management's opinion, the financial statements have been properly prepared within reasonable limits of materiality, incorporating management's best judgment regarding all necessary estimates and all other data available. The financial information presented elsewhere in the Annual Report is consistent with that in the financial statements unless otherwise stated.

Management is responsible for establishing and maintaining disclosure controls and procedures and internal controls over financial reporting for the MLCC. Management designed such internal controls, or caused them to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with International Financial Reporting Standards.

Management maintains internal controls to provide reasonable assurance of the reliability and accuracy of the financial information and that assets are properly safeguarded. As part of the financial statement audit performed by Ernst & Young LLP, they reviewed the MLCC's internal controls to the extent that they considered necessary and reported their findings to management and the Board of Commissioners.

The responsibility of Ernst & Young LLP is to express an independent opinion on whether the financial statements are fairly stated in accordance with International Financial Reporting Standards. The Independent Auditors' Report outlines the scope of the audit examination and provides the audit opinion.

The Audit and Risk Management Committee of the Board meets with management and Ernst & Young LLP to satisfy itself that each group has properly discharged its respective responsibilities and to review the financial statements before approving them. The Board has reviewed and approved the financial statements for the fiscal year ended March 31, 2013.

Winston Hodgins

President & CEO

Tracy Graham

Chief Financial Officer

INDEPENDENT AUDITORS' REPORT

To the Board of Commissioners of

The Liquor Control Commission

We have audited the accompanying financial statements of **The Liquor Control Commission**, which comprise the statement of financial position as at March 31, 2013, and the statements of net profit and comprehensive income, profit payable to the Province of Manitoba and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of **The Liquor Control Commission** as at March 31, 2013, and the results of its operations, profit payable to the Province of Manitoba and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Chartered Accountants

Ernst & young UP

Winnipeg, Canada, June 14, 2013.

STATEMENT OF FINANCIAL POSITION

(in thousands of Canadian dollars)

| As at March 31 | | 2013 | 2012 |
|---|----------|----------------------|---|
| | Notes | \$ | \$ |
| ASSETS | | | |
| Current | | | |
| Cash and cash equivalents | | 14,906 | 9,904 |
| Trade and other receivables | | 22,134 | 22,121 |
| Inventory | 7 | 41,725 | 41,183 |
| Prepaid expenses | | 1,514 | 1,442 |
| Total current assets | | 80,279 | 74,650 |
| Property and equipment, net | 8 | 37,327 | 31,050 |
| Intangible assets, net | 9 | 7,142 | 7,378 |
| | | 124,748 | 113,078 |
| Current Trade and other payables Goods and Services Tax payable | | 46,264 2,041 | 44,323 1,955 |
| Manitoba Retail Sales Tax payable | | 1,870 | 1,707 |
| | | 42,109 | |
| Profit payable to the Province of Manitoba | | , | , |
| Environmental Protection Tax payable | | 157 | 147 |
| | | , | 147 |
| Environmental Protection Tax payable | | 157 | 147 862 |
| Environmental Protection Tax payable Deferred licence fees Total current liabilities | 10 | 157 831 | 147 862 88,042 |
| Environmental Protection Tax payable Deferred licence fees | 10 11 | 157 831 93,272 | 39,048 147 862 88,042 20,804 4,232 |

See accompanying notes

On behalf of the Commission:

Chair of the Board

Chair of the Audit and Risk Management Committee



STATEMENT OF NET PROFIT AND COMPREHENSIVE INCOME

(in thousands of Canadian dollars)

Year ended March 31

| | Notes & Schedules | 2013 \$ | 2012 \$ |
|--|----------------------|------------|------------|
| Sales | Schedule | 676,310 | 652,622 |
| Cost of sales | Schedule | 334,299 | 325,236 |
| Gross profit | Schedule | 342,011 | 327,386 |
| Other income | 12 | 4,019 | 3,748 |
| | | 346,030 | 331,134 |
| General and administrative expenses | 13 | 85,421 | 76,864 |
| Net profit and comprehensive income for the year | | 260,609 | 254,270 |

See accompanying notes

STATEMENT OF PROFIT PAYABLE TO THE PROVINCE OF MANITOBA

(in thousands of Canadian dollars)

| \$ |
|-----------|
| 39,529 |
| 254,270 |
| (203,200) |
| (51,551) |
| 39,048 |
| 260,609 |
| (218,500) |
| (39,048) |
| 42,109 |
| |

See accompanying notes





MANITOBA LIQUOR CONTROL COMMISSION ANNUAL REPORT 2012/13 | 25

STATEMENT OF CASH FLOWS

(in thousands of Canadian dollars)

Year ended March 31

| | 2013 | 2012 |
|--|-----------|-----------|
| | \$ | \$ |
| OPERATING ACTIVITIES | | |
| Cash receipts | | |
| Sales - spirits, wine, refreshment beverages, and beer | 677,006 | 650,673 |
| Annual licence fees and other | 3,325 | 5,994 |
| Goods and Services Tax | 34,407 | 33,206 |
| Manitoba Retail Sales Tax | 23,804 | 22,581 |
| Environmental Protection Tax | 2,193 | 2,088 |
| | 740,735 | 714,542 |
| Cash disbursements | | |
| Purchases - merchandise, federal duty, excise and sales taxes, and other costs | 342,519 | 326,180 |
| General and administrative expenses | 65,056 | 68,585 |
| Goods and Services Tax | 34,321 | 31,960 |
| Manitoba Retail Sales Tax | 23,641 | 22,396 |
| Environmental Protection Tax | 2,183 | 2,081 |
| | 467,720 | 451,202 |
| Cash provided by operating activities | 273,015 | 263,340 |
| INVESTING ACTIVITIES | | |
| Acquisition of property and equipment, and intangible assets | (10,465) | (7,084) |
| Cash used in investing activities | (10,465) | (7,084) |
| FINANCING ACTIVITIES | | |
| Transfers to Province of Manitoba - current year's profit | (218,500) | (203,200 |
| Transfers to Province of Manitoba - prior year's profit | (39,048) | (51,551) |
| Cash used in financing activities | (257,548) | (254,751) |
| Not increase in each during the year | 5,002 | 1,505 |
| Net increase in cash during the year Cash and cash equivalents, beginning of year | 9,904 | 8,399 |
| | | |
| Cash and cash equivalents, end of year | 14,906 | 9,904 |
| See accompanying notes | | |

See accompanying notes





SCHEDULE OF SALES, COST OF SALES AND GROSS PROFIT

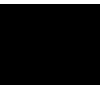
(in thousands of Canadian dollars)

Year ended March 31

| | 0.17 | 14 2 | Refreshment | D | - |
|------------------------------|---------|-------------|-------------|----------|----------|
| | Spirits | Wine | Beverages | Beer | Total |
| | \$ | \$ | \$ | \$ | \$ |
| SALES | | | | | |
| Stores | 162,980 | 106,570 | 14,710 | 55,015 | 339,275 |
| Liquor vendors | 35,676 | 9,864 | 3,554 | 8,239 | 57,333 |
| Licensees | 19,856 | 5,032 | 4,472 | 234,641 | 264,001 |
| Specialty wine stores | 43 | 15,560 | 98 | _ | 15,701 |
| Total sales for 2013 | 218,555 | 137,026 | 22,834 | 297,895 | 676,310 |
| Total sales for 2012 | 211,691 | 128,002 | 20,404 | 292,525 | 652,622 |
| COST OF SALES | | | | | |
| Total cost of sales for 2013 | 85,277 | 63,536 | 10,599 | 174,887 | 334,299 |
| Total cost of sales for 2012 | 83,676 | 59,327 | 9,303 | 172,930 | 325,236 |
| Gross profit for 2013 | 133,278 | 73,490 | 12,235 | 123,008 | 342,011 |
| Gross profit for 2012 | 128,015 | 68,675 | 11,101 | 119,595 | 327,386 |

See accompanying notes





(in thousands of Canadian dollars)

For the year ended March 31, 2013

1. NATURE OF ORGANIZATION

The financial statements of The Liquor Control Commission [the "MLCC"] for the year ended March 31, 2013 were authorized for issue in accordance with a resolution of the Board of Commissioners on June 14, 2013. The MLCC was formed in 1923 as an agency of the Government of Manitoba under *The Liquor Control Act*. The registered office is located at 1555 Buffalo Place, Winnipeg, Manitoba. The MLCC's mandate is to purchase, sell and regulate alcoholic beverages; to determine locations for retail liquor outlets; to licence and regulate facilities used by the consuming public; to provide revenue to the Province of Manitoba from the activities of the MLCC; and to do all such things necessary to effect the provisions of *The Liquor Control Act*. All net profit earned from the sale of liquor, or from licence and permit fees, or otherwise arising in the administration of *The Liquor Control Act*, shall be paid to the Province of Manitoba.

On April 17, 2012, the Province announced that the MLCC and Manitoba Lotteries Corporation would be merged into a single entity and the regulatory oversight for liquor control, currently managed by the MLCC would be merged with the Manitoba Gaming Control Commission. Each Crown corporation operates under a separate Act and will continue to function as a separate legal entity until they are combined under common legislation.

2. BASIS OF PRESENTATION

The financial statements of the MLCC have been prepared on a going concern basis, using historical cost except for certain financial instruments which are reported at fair value. The financial statements are presented in Canadian dollars, which is the functional currency of the MLCC, and all values are rounded to the nearest thousand dollars [\$000] except when otherwise indicated.

The financial statements of the MLCC have been prepared in accordance with International Financial Reporting Standards ["IFRS"] and related interpretations as issued by the International Accounting Standards Board ["IASB"].

3. SIGNIFICANT ACCOUNTING POLICIES

- [a] Cash and cash equivalents in the statement of financial position includes cash on hand, current balances with banks and outstanding electronic fund transactions forwarded to banks.
- [b] Trade and other receivables include electronic fund transactions to be forwarded to banks after March 31.
- [c] Inventories of goods for resale are valued at the lower of average cost and net realizable value. Cost comprises purchase price, import duties and freight. Net realizable value is the estimated selling price in the ordinary course of business less estimated costs necessary to make the sale.
 - Inventory write-downs are reversed if the estimated calculations of the recoverable amount change. Write-downs are reversed only to the extent that the carrying value does not exceed the carrying value that would have been determined if no write-down had been recognized.
- [d] Revenue is recognized to the extent that it is probable that the economic benefits will flow to the MLCC and the revenue can be reliably measured. For the sale of products, revenue is recognized when the significant rewards of ownership of the products have passed to the buyer, usually on delivery of the products. Other operating income from licence and permit fees, merchandising program fees and administration and other fees is recognized when the MLCC's right to receive the payment is established and the MLCC has no further obligation to provide goods or services or on a straight-line basis over the licence term. Revenue is measured at the fair value of the consideration received, excluding sales taxes.
 - The MLCC assesses its revenue arrangements in order to determine if it is acting as principal or agent. The MLCC has concluded that it is acting as a principal in all of its revenue arrangements, except for the third-party AIR MILES® program in which the MLCC participates. The AIR MILES® program allows customers to earn AIR MILES® points when they purchase products in the MLCC's retail stores. The redemption of points by customers is the responsibility of the third-party AIR MILES® program. Consideration received and the related expense is recorded net in other income as the MLCC is acting as an agent for the AIR MILES® program.
- [e] Revenues, expenses and assets are recognized net of the amount of sales and goods and services tax, and environmental protection tax, except:
 - [i] Where the sales and goods and services tax incurred on a purchase of assets or services is not recoverable from the taxation authority, in which case the sales and goods and services tax is recognized as part of the cost of acquisition of the asset or as part of the expense item, as applicable; and,
 - [ii] Receivables and payables that are stated with the amount of sales and goods and services tax included.



(in thousands of Canadian dollars)

For the year ended March 31, 2013

The net amount of sales and goods and services tax recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position.

- [f] Transactions in foreign currencies are initially recorded by the MLCC at the MLCC's Canadian dollar functional currency exchange rate prevailing at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated at the functional currency spot rate of exchange at the reporting date. All differences are taken to the statement of net profit and comprehensive income. Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rate as at the date of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rate at the date the fair value is determined.
- [g] Property and equipment is stated at cost, net of accumulated depreciation and accumulated impairment losses, if any. Costs include directly attributable costs. Repair and maintenance costs are recognized in the statement of net profit and comprehensive income as incurred. Depreciation is calculated on a straight-line basis over the useful life of the asset as follows:

Buildings 15 to 40 years

Leasehold improvements Straight-line basis over the remaining term of the lease

Paving 25 years
Furniture and equipment 5 to 40 years
Vehicles 5 years

An item of property and equipment and any significant part initially recognized is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on derecognition of the asset is included in the statement of net profit and comprehensive income when the asset is derecognized.

The assets' residual values, useful lives and methods of depreciation are reviewed at each fiscal year-end, and adjusted prospectively, if appropriate.

- [h] Leases in which substantially all the risks and rewards of ownership are retained by the lessor are classified as operating leases. Operating lease payments are recognized as an expense in the statement of net profit and comprehensive income on a straight-line basis over the lease term. Leases that contain pre-determined, fixed rental increases are recognized over the life of the lease. Property leases are analyzed into separate components for land and buildings and tested to establish whether the components are operating leases or finance leases. Premiums paid for land are treated as a prepayment of an operating lease rental and recognized on a straight-line basis over the life of the lease.
- [i] Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortization and accumulated impairment losses, if any. Internally generated intangible assets, excluding capitalized development costs, are not capitalized and the expenditure is reflected in the statement of net profit and comprehensive income in the year in which the expenditure is incurred.

Intangible assets with finite lives are amortized on a straight-line basis over the useful economic life of the asset. Intangible assets with finite lives are assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortization period and the amortization method are reviewed at each fiscal year-end and are treated as changes in estimates. The amortization expense is recognized in the statement of net profit and comprehensive income in the expense category consistent with the function of the intangible assets.

Gains and losses arising from the derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognized in the statement of net profit and comprehensive income when the asset is derecognized.

A summary of the amortization policies applied to the MLCC's intangible assets is as follows:

Computer software 3 - 15 years

[j] The MLCC assesses at each reporting date whether there is an indication that a non-financial asset may be impaired. If any indication exists, a test is performed on the affected asset to assess its recoverable amount against carrying value. An impaired asset is written down to its recoverable amount, which is the higher of its value in use or its fair value less costs to sell. If there is an indication of an increase in fair value of an asset that had previously been impaired, then it is recognized by reversing the impairment, but only to the extent that the recoverable amount does not exceed the carrying amount that would have been determined if no impairment loss had been recognized for the asset.

(in thousands of Canadian dollars)

For the year ended March 31, 2013

[k] Financial instruments are recognized in the statement of financial position when the MLCC becomes a party to the contractual terms of the instrument, which represents the trade date. Financial assets are removed from the statement of financial position when the contractual rights to the cash flows from the asset cease. Financial liabilities are removed from the statement of financial position when the obligation is met, cancelled or ends.

The classification of the MLCC's financial assets and financial liabilities is performed at initial recognition and are measured as follows:

- [i] Cash and cash equivalents are classified as fair value through profit and loss and measured at fair value. Any gains or losses arising on the revaluation to fair value are recorded in the statement of net profit and comprehensive income.
- [ii] Trade and other receivables are classified as loans and receivables and recorded at cost, which upon initial recognition is equal to their fair value. Subsequent measurements are recorded at amortized cost using the effective interest method, less impairment. Any gains or losses and any losses arising from impairment are recognized in the statement of net profit and comprehensive income.
- [iii] Trade and other payables, Goods and Services Tax payable, Manitoba Retail Sales Tax payable, profit payable to the Province of Manitoba and Environmental Protection Tax payable are classified as other financial liabilities and are initially measured at their fair value. Subsequent measurements are recorded at amortized cost using the effective interest method. Any gains or losses are recognized in the statement of net profit and comprehensive income.

The MLCC assesses at each reporting date whether there is any objective evidence that a financial asset or a group of financial assets is impaired. The carrying amount of financial assets carried at amortized cost is reduced through the use of an allowance account and the amount of the loss is recognized in the statement of net profit and comprehensive income.

The fair value of financial instruments traded in an active market is determined by quoted market prices. Financial instruments not traded in an active market are valued using an appropriate valuation technique. An analysis of fair values of financial instruments and further details as to how they are measured is provided in note 14.

- [I] Provisions are recognized when the MLCC has a present obligation [legal or constructive] as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. If the effect of the time value of money is material, provisions are discounted using a current rate that reflects, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognized as a finance cost.
- [m] The MLCC maintains a defined benefit pension plan in accordance with the provision of *The Civil Service Superannuation Act* administered by the Civil Service Superannuation Board ("CSSB"). Substantially all of the employees of the MLCC are eligible for pension benefits based on length of service and average annualized earnings calculated on the best five years prior to retirement, termination, or death that provided the highest earnings. The cost of providing benefits under the defined benefit plan is actuarially determined using the projected unit credit method. The liability is determined actuarially every year and actuarial gains and losses are recognized in income immediately.

The defined benefit asset or liability comprises the present value of the defined benefit obligation [using a discount rate based on high quality corporate bonds] less the fair value of plan assets out of which the obligations are to be settled. Plan assets are assets that are held by a long-term employee benefit fund. Plan assets are not available to the creditors of the MLCC nor can they be paid directly to the MLCC. Fair value is based on market price information and, in the case of quoted securities, it is the published bid price.

The MLCC has also agreed to provide certain additional post-retirement healthcare benefits, which are unfunded.

[n] Effective April 1, 1998, the MLCC commenced recording accumulated retirement allowances for its employees. Eligible employees are entitled to receive a retirement allowance equal to one week's pay, to a maximum of 25 weeks, for each year of continuous employment based on the current salary at date of retirement. The provision for retirement allowances is actuarially determined using the accumulated benefit cost method and actuarial gains and losses are recognized in income immediately.

4. SIGNIFICANT ACCOUNTING JUDGMENTS, ESTIMATES AND ASSUMPTIONS

The preparation of the MLCC's financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities, at the date of the financial statements. However, uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of the asset or liability affected in future periods.

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next fiscal year, are discussed below.

The cost of defined pension plan and other post employment healthcare benefits, the present value of the pension obligation and the



(in thousands of Canadian dollars)

For the year ended March 31, 2013

provision for retirement allowances are determined using actuarial valuations. An actuarial valuation involves making various assumptions which may differ from actual developments in the future. These include the determination of the discount rate, future salary increases, mortality rates, retirement rates and future pension increases. Due to the complexity of the valuations, the underlying assumptions and its long-term nature, a defined benefit obligation and provision for retirement allowances are highly sensitive to changes in these assumptions. All assumptions are reviewed at each reporting date.

In determining the appropriate discount rate, management considers the interest rate of corporate bonds in the respective currency with at least an AA rating, with extrapolated maturities corresponding to the expected duration of the defined benefit obligation. The underlying bonds are further reviewed for quality, and those having excessive credit spreads are removed from the populations of bonds on which the discount rate is based, on the basis that they do not represent high quality bonds.

The mortality rate is based on publicly available mortality tables for Canada. Future salary increases and pension increases are based on expected future inflation rates for Manitoba.

Further details about the assumptions are outlined in notes 10 and 11.

5. CHANGES IN ACCOUNTING POLICIES

During the year, the MLCC chose to adopt the following standards:

[a] IFRS 7 – Financial Instruments: Disclosures and IAS 32 – Financial Instruments: Presentation were amended in December 2011 to clarify the requirements for offsetting financial instruments and to incorporate new disclosure requirements on the effect of offsetting arrangements on an entity's financial statements. The amendments to IFRS 7 are effective for annual periods beginning on or after January 1, 2013 and must be applied retrospectively with earlier adoption permitted. The amendments to IAS 32 are effective for annual periods beginning on or after January 1, 2014 and must be applied retrospectively with earlier adoption permitted. The adoption of the amendments to IFRS 7 and IAS 32 did not have any impact on the MLCC's financial statements.

6. STANDARDS ISSUED BUT NOT YET EFFECTIVE

Standards issued but not yet effective up to the date of issuance of the MLCC's financial statements are listed below. The listing only includes standards and interpretations issued which the MLCC reasonably expects to be applicable at a future date. The MLCC intends to adopt these standards when they become effective.

- [a] IAS 1 Presentation of Financial Statements was amended on June 16, 2011. The amendments enhance the presentation of other comprehensive income ["OCI"] in the financial statements, primarily by requiring the components of OCI for items that may be reclassified to the statement of net profit and comprehensive income to be presented separately from those that remain in equity. The amendments are effective for annual periods beginning on or after July 1, 2012. The MLCC is currently assessing the impact of the amendments on its financial statements.
- [b] IAS 1 Presentation of Financial Statements was further amended in May 2012 to clarify the requirements for providing comparative information when an entity provides financial statements beyond the minimum comparative information requirements. The amendments are effective for annual periods beginning on or after January 1, 2013. The MLCC is currently assessing the impact of the amendments on its financial statements.
- [c] IFRS 9 Financial Instruments reflects the first phase of the IASB's work on replacing the existing standard for financial instruments, IAS 39 Financial Instruments: Recognition and Measurement, and applies to classification and measurement of financial instruments as defined in IAS 39. The standard is effective for annual periods beginning on or after January 1, 2015. In subsequent phases, the IASB will address classification and measurement of financial liabilities, hedge accounting and derecognition.

 The adoption of the first phase of IFRS 9 will have an effect on the classification and measurement of the MLCC's financial assets. The MLCC will quantify the effect in conjunction with the other phases when issued, to present a comprehensive picture.
- [d] IFRS 13 Fair Value Measurement does not change the circumstances under which an entity is required to use fair value, but rather provides guidance on how to measure the fair value of financial or non-financial assets and liabilities when required or permitted by IFRS. While the underlying concepts in IFRS 13 are consistent with current practice, the application of certain principles and the disclosure requirements could have a significant impact on an entity's financial statements. The standard is effective for annual periods beginning on or after January 1, 2013, and the MLCC is currently evaluating the impact of adoption of the new standard.
- [e] IAS 19 [revised] *Employee Benefits* was amended in June 2011. The amendments include eliminating the option to defer the recognition of gains and losses, streamlining the presentation of changes to assets and liabilities with all changes from re-measurement to be recognized in other comprehensive income and enhancing the disclosure of the characteristics of defined benefit plans and the risks that companies are exposed to through participation in these plans. The amended version of IAS 19 is effective for annual periods beginning on or after January 1, 2013, with earlier adoption permitted. The MLCC is currently evaluating the impact of these revised standards.



(in thousands of Canadian dollars)

For the year ended March 31, 2013

7. INVENTORY

Inventory consists of the following:

| | 2013 \$ | 2012 |
|---------------------|-------------------|------------------|
| Warehouse Stores | 28,330 13,395 | 28,386 12,797 |
| | 41,725 | 41,183 |

The amount of unpaid and unrecorded Customs and Excise duties on owned merchandise held in bond is approximately \$4,452 at the end of the 2013 fiscal year [2012 - \$4,361].

8. PROPERTY AND EQUIPMENT

| | | | Leasehold | | Furniture and | | |
|----------------|------|-----------|--------------|--------|---------------|----------|---------|
| | Land | Buildings | improvements | Paving | equipment | Vehicles | Total |
| | \$ | \$ | \$ | \$ | \$ | \$ | \$ |
| COST | | | | | | | |
| March 31, 2011 | 120 | 18,397 | 13,439 | 520 | 13,949 | 656 | 47,081 |
| Additions | _ | 542 | 3,159 | _ | 2,196 | 118 | 6,015 |
| Disposals | _ | _ | _ | _ | (66) | (73) | (139) |
| March 31, 2012 | 120 | 18,939 | 16,598 | 520 | 16,079 | 701 | 52,957 |
| Additions | _ | 3,839 | 4,203 | _ | 1,867 | 135 | 10,044 |
| Disposals | _ | _ | _ | _ | (1,765) | (60) | (1,825) |
| March 31, 2013 | 120 | 22,778 | 20,801 | 520 | 16,181 | 776 | 61,176 |
| DEPRECIATION | | | | | | | |
| March 31, 2011 | _ | 5,413 | 6,318 | 149 | 6,134 | 294 | 18,308 |
| Depreciation | _ | 547 | 1,010 | 20 | 2,027 | 116 | 3,720 |
| Disposals | _ | _ | _ | _ | (55) | (66) | (121) |
| March 31, 2012 | _ | 5,960 | 7,328 | 169 | 8,106 | 344 | 21,907 |
| Depreciation | _ | 555 | 1,154 | 20 | 1,872 | 124 | 3,725 |
| Disposals | _ | _ | _ | _ | (1,751) | (32) | (1,783) |
| March 31, 2013 | _ | 6,515 | 8,482 | 189 | 8,227 | 436 | 23,849 |
| NET BOOK VALUE | | | | | | | |
| March 31, 2011 | 120 | 12,984 | 7,121 | 371 | 7,815 | 362 | 28,773 |
| March 31, 2012 | 120 | 12,979 | 9,270 | 351 | 7,973 | 357 | 31,050 |
| March 31, 2013 | 120 | 16,263 | 12,319 | 331 | 7,954 | 340 | 37,327 |





(in thousands of Canadian dollars)

For the year ended March 31, 2013

9. INTANGIBLE ASSETS

| Computer software | e – acquired \$ |
|---|--------------------------------|
| COST | |
| March 31, 2011 Additions | 11,102 1,291 |
| March 31, 2012 Additions | 12,393 519 |
| March 31, 2013 | 12,912 |
| AMORTIZATION | |
| March 31, 2011 Amortization | 4,678 337 |
| March 31, 2012 Amortization | 5,015 755 |
| March 31, 2013 | 5,770 |
| NET BOOK VALUE | |
| March 31, 2011 March 31, 2012 March 31, 2013 | 6,424 7,378 7,142 |
| 10. PROVISION FOR EMPLOYEE PENSION BENEFITS | |
| The MLCC maintains a defined benefit pension plan in accordance with the provision of <i>The Civil Service Superannuation Act</i> administered by the CSSB. | |
| Net benefit expense included in general and administrative expenses is comprised of: | |

Net benefit expense included in general and administrative expenses is comprised of:

| Net benefit expense included in general and administrative expenses is comprised of. | 2012 | 0010 |
|--|---------|--------|
| | 2013 | 2012 |
| | \$ | \$ |
| Current service cost | 2,624 | 2,011 |
| Interest cost | 3,431 | 3,574 |
| Actuarial loss recognized in the year | 5,765 | 2,222 |
| Administration and management fees | 175 | 187 |
| Return on plan assets | (4,295) | (801) |
| | 7,700 | 7,193 |
| Accrued benefit liability is comprised of: | | |
| | 2013 | 2012 |
| | \$ | \$ |
| Defined benefit obligation | 84,904 | 76,243 |
| Fair value of plan assets | 60,596 | 55,439 |
| | 24,308 | 20,804 |





(in thousands of Canadian dollars)

For the year ended March 31, 2013

Changes in the present value of the defined benefit obligation are as follows:

| | 2013 \$ | 2012 \$ | 201 |
|--|---|---|--------|
| Defined benefit obligation, beginning of year | 76,243 | 71,489 | 64,964 |
| Actuarial loss on obligation | 5,765 | 2,222 | 4,068 |
| Current service cost | 2,624 | 2,011 | 1,804 |
| Interest cost | 3,431 | 3,574 | 3,573 |
| Benefits paid | (3,159) | (3,053) | (2,920 |
| Defined benefit obligation, end of year | 84,904 | 76,243 | 71,489 |
| Changes in the fair value of the plan assets are as follows: | | | |
| | 2013 | 2012 | 2011 |
| | \$ | \$ | 9 |
| Fair value of plan assets, beginning of year | 55,439 | 53,938 | _ |
| Transfer of restricted cash | - | _ | 46,360 |
| | 4,295 | 801 | 5,762 |
| • | | | 561 |
| Contributions by employer | 862 | 700 | |
| Contributions by employer | 862 — | 700 — | 1,255 |
| Return on plan assets Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year | 862 — 60,596 | | |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year | 60,596 | _ | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of | 60,596 total plan assets are as follows: | 55,439 2012 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents | 60,596 total plan assets are as follows: 2013 % | 2012 % | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures | total plan assets are as follows: 2013 % | 2012 % 2.3 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 | 2012 % 2.3 26.2 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 | 2012 % 2.3 26.2 25.8 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 | 2012 % 2.3 26.2 25.8 20.0 25.7 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities International equities The key actuarial assumptions used in determining the MLCC's provision | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 | 2012 % 2.3 26.2 25.8 20.0 25.7 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities International equities The key actuarial assumptions used in determining the MLCC's provision | 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 on for employee pension benefits | 2012 % 2.3 26.2 25.8 20.0 25.7 | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities International equities The key actuarial assumptions used in determining the MLCC's provision following weighted average rates: | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 on for employee pension benefits 2013 | 2012 % 2.3 26.2 25.8 20.0 25.7 were at the | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities International equities The key actuarial assumptions used in determining the MLCC's provision following weighted average rates: Discount rate | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 on for employee pension benefits 2013 % | 2012 % 2.3 26.2 25.8 20.0 25.7 were at the | 1,255 |
| Contributions by employer Manitoba Finance matching pension contributions Fair value of plan assets, end of year The major categories of plan assets as a percentage of the fair value of Cash and cash equivalents Bonds and debentures Canadian equities United States equities International equities The key actuarial assumptions used in determining the MLCC's provision | - 60,596 total plan assets are as follows: 2013 % 1.7 23.1 34.2 17.7 23.3 on for employee pension benefits 2013 % 4.20 | 2012 % 2.3 26.2 25.8 20.0 25.7 were at the | 1,255 |

2,182

891

Employee contributions

The MLCC contributions

(in thousands of Canadian dollars)

For the year ended March 31, 2013

11. PROVISION FOR RETIREMENT ALLOWANCES

The provision for retirement allowances net benefit expense included in general and administrative expenses is comprised of:

| | 2013 | 2012 |
|--|--------------------------------------|-------|
| | \$ | \$ |
| Current service cost | 257 | 137 |
| Interest cost | 184 | 253 |
| Actuarial loss recognized in the year | 3,033 | 522 |
| Benefits paid | 168 | 108 |
| | 3,642 | 1,020 |
| Changes in the present value of the provision are as follows: | | |
| | 2013 | 2012 |
| | \$ | \$ |
| Provision for retirement allowances, beginning of year | 4,232 | 3,611 |
| Actuarial loss on provision | 3,033 | 522 |
| Current service cost | 257 | 137 |
| Interest cost | 184 | 253 |
| Retirement allowance paid | (538) | (291) |
| Provision for retirement allowances, end of year | 7,168 | 4,232 |
| The key actuarial assumptions used in determining the MLCC's provision for retirem weighted average rates: | ent allowances were at the following | |
| | 2013 | 2012 |
| | % | % |
| Discount rate | 4.20 | 4.00 |
| Inflation | 2.00 | 2.00 |
| Rate of future compensation increases | 3.75 | 3.75 |

(in thousands of Canadian dollars)

For the year ended March 31, 2013

12. OTHER INCOME

Other income consists of the following:

| | 2013 | 2012 |
|--|-------|-------|
| | \$ | \$ |
| Licence and permit fees | | |
| Annual licence fees and licence application fees | 1,108 | 1,073 |
| Occasional permit fees | 573 | 602 |
| Monetary penalty | 51 | 21 |
| | 1,732 | 1,696 |
| Merchandising program fees | | |
| Impact fees | 745 | 708 |
| AIR MILES® | 102 | 205 |
| Advertising revenue - other | 246 | 276 |
| | 1,093 | 1,189 |
| Administration and other | | |
| Service charges and mark-up on non sale items | 449 | 441 |
| Border point fees | 271 | 177 |
| Specialty wine store fees | 29 | 28 |
| Foreign exchange | 144 | _ |
| Miscellaneous | 301 | 217 |
| | 1,194 | 863 |
| | 4,019 | 3,748 |

13. GENERAL AND ADMINISTRATIVE EXPENSES

General and administrative expenses consist of the following:

| | 2013 | 2012 |
|--|--------|--------|
| | \$ | \$ |
| Salaries and short-term benefits | 42,258 | 39,252 |
| Pension [net of return on assets of \$4,295, 2012 - \$801] | 7,700 | 7,193 |
| Retirement allowance | 3,642 | 1,020 |
| Leased premises - rentals | 8,360 | 7,662 |
| Depreciation and amortization | 4,480 | 4,058 |
| Maintenance and repairs | 4,228 | 3,332 |
| Bank charges | 2,753 | 2,547 |
| Delivery charges | 2,174 | 2,010 |
| Utilities | 1,344 | 1,417 |
| Protective services | 1,067 | 948 |
| Printing, postage and supplies | 871 | 814 |
| Health and Post Secondary Education Tax levy | 817 | 767 |
| Community support | 737 | 769 |
| Grants in lieu of taxes | 708 | 691 |



(in thousands of Canadian dollars)

For the year ended March 31, 2013

| | 2013 | 2012 |
|---------------------------------|--------|--------|
| | \$ | \$ |
| Advertising and promotions | 656 | 637 |
| Professional fees | 569 | 524 |
| Staff training | 540 | 575 |
| Alcohol education | 513 | 758 |
| Miscellaneous | 410 | 342 |
| Travel | 312 | 377 |
| Crown Corporations Council levy | 253 | 117 |
| Vehicle | 236 | 259 |
| Communications | 234 | 269 |
| Insurance | 130 | 66 |
| Corporation capital tax | 124 | 141 |
| Association membership | 121 | 132 |
| Product analysis | 71 | 69 |
| Equipment rentals | 62 | 112 |
| Bad debt | 51 | 6 |
| | 85,421 | 76,864 |

14. FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

[a] Fair value

The MLCC applies the market approach for recurring fair value measurements. Three levels of inputs may be used to measure fair value.

Level 1 - Unadjusted, quoted prices in active markets for identical assets or liabilities. An active market for the asset or liability is a market in which transactions for the asset or liability occur with sufficient frequency and volume to provide pricing information on an ongoing basis.

Level 2 - Observable inputs other than level 1 prices, such as quoted prices for similar assets or liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 - Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities.

The carrying values of the MLCC's financial assets and liabilities including trade and other receivables, trade and other payables, Goods and Services Tax payable, Manitoba Retail Sales Tax payable, profit payable to the Province of Manitoba and Environmental Protection Tax payable approximate their value at the reporting date. These short-term financial instruments approximate the fair value due to the relatively short period to maturity.

Financial instruments recorded at fair values, classified using the fair value hierarchy, are as follows:

| 2013 | Level 1 | Level 2 | Level 3 \$ | Total \$ |
|---------------------------|---------|---------|---------------|-------------|
| Cash and cash equivalents | 14,906 | _ | _ | 14,906 |
| | 14,906 | _ | _ | 14,906 |
| 2012 | Level 1 | Level 2 | Level 3 | Total \$ |
| Cash and cash equivalents | 9,904 | _ | _ | 9,904 |
| | 9,904 | _ | _ | 9,904 |





(in thousands of Canadian dollars)

For the year ended March 31, 2013

[b] Risk management policies

The MLCC manages risk and risk exposure through a combination of a system of internal and disclosure controls, effective cash management strategies and sound business practices. The MLCC is exposed to credit, currency and liquidity risks. The MLCC's management oversees the management of these risks in accordance with policies approved by the Board of Commissioners. The Board of Commissioners reviews and agrees on policies for managing each of these risks.

[c] Credit risk

Credit risk is the risk that a customer will fail to perform an obligation or fail to pay amounts due, causing a financial loss. The MLCC's maximum exposure to credit risk is the carrying value of trade and other receivables. Other receivables are all due within 30 days at year-end and were fully collected subsequent to year-end. Therefore no allowance for uncollectible accounts was accrued by management. Trade receivables are non-interest bearing and generally have 30-day terms. Trade and other receivables are written off when management determines that they cannot be collected.

The aging of trade and other receivables at the end of the 2013 fiscal year is as follows:

| | \$ |
|---------------------------------------|--------|
| Neither impaired nor past due | 21,010 |
| Not impaired and past due as follows: | |
| Within 30 days | 683 |
| 31 to 60 days | 82 |
| 61 to 90 days | 63 |
| Over 90 days | 296 |
| Allowance for doubtful accounts | _ |
| | 22,134 |

[d] Currency risk

The MLCC is exposed to currency risk through inventory purchase transactions that require settlement in foreign currencies. Exposure to fluctuations in exchange rates is mitigated by the policy of adjusting purchase or selling prices to maintain the profit margin approved by the Board of Commissioners. Purchases denominated in foreign currencies during the 2013 fiscal year were \$8,148 [2012 - \$8,134]. Accordingly, a 10% increase or decrease in the exchange rate between Canadian and U.S. dollars would result in a total increase or decrease of \$451 [2012 - \$474] assuming the inventory purchased had been sold by the end of the year.

[e] Liquidity risk

Liquidity risk is the risk that the MLCC will encounter difficulties in meeting its financial liability obligations. The MLCC manages its liquidity risk through effective cash management. Liquidity risk is mitigated by collection terms on trade and other receivables being set at less than or equal to the payment terms of trade and other payables. Trade and other payables are non-interest bearing and generally have 30-day terms.

[f] Capital disclosures

As an agency of the Government of Manitoba, the MLCC does not maintain capital balances. Rather, in managing capital, the MLCC focuses on cash available for operations. The MLCC's objectives are to have sufficient cash available for operations, to provide flexibility to take advantage of opportunities that will advance its purposes and to meet its obligation to transfer its net profit to the Province of Manitoba annually. The need for liquid resources is considered in the preparation of an annual budget and in the monitoring of cash flows and actual operating results compared to budget. The MLCC has met its objective of having sufficient liquid resources to meet its current obligations.





(in thousands of Canadian dollars)

For the year ended March 31, 2013

15. COMMITMENTS AND CONTINGENCIES

The MLCC leases 51 buildings. Leases have expiry dates ranging from 2014 to 2034.

The future minimum annual lease payments are as follows:

| | \$ |
|----------------------|--------|
| 2014 | 6,210 |
| 2014 2015 2016 | 5,967 |
| 2016 | 5,550 |
| 2017 | 5,015 |
| 2018 | 4,720 |
| Subsequent years | 30,606 |
| | 58,068 |

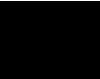
16. RELATED PARTY DISCLOSURES

The MLCC is related to various other government agencies, ministries and Crown corporations under the common control of the Government of Manitoba. All transactions with these related parties are in the normal course of operations and are measured at terms equivalent to those that prevail in arm's length transactions. Outstanding balances at year-end are unsecured and settlement occurs in cash. Under *The Liquor Control Act*, the MLCC is required to transfer the net profit for the year annually to the Province. The net profit payable to the Province of Manitoba on the statement of financial position represents the balance of unpaid profits as of the year-end reporting date.

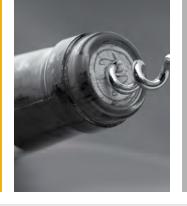
Compensation of key management personnel of the MLCC, which is recognized as an operating expense during the year, is as follows:

| | 2013 | 2012 |
|--|-------|------|
| | \$ | \$ |
| Short-term employee benefits | 561 | 806 |
| Post-employment pension and medical benefits | 83 | 115 |
| Termination benefits | 394 | 8 |
| | 1,038 | 929 |





CHARTS AND GRAPHS



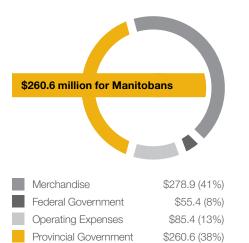
PROFIT AND EXPENSE RATIOS

(in thousands of Canadian dollars)

Year ended March 31, 2013

| | 2009 | 2010 | 2011 | 2012 | 2013 |
|---|---------|---------|---------|---------|---------|
| Sales | 583,763 | 610,515 | 621,880 | 652,622 | 676,310 |
| Gross Profit | 288,241 | 299,599 | 314,118 | 327,386 | 342,011 |
| Net Profit | 229,164 | 233,677 | 250,118 | 254,270 | 260,609 |
| General and Administrative Expenses | 60,355 | 66,913 | 63,838 | 72,806 | 80,941 |
| Depreciation and Amortization | 3,313 | 3,761 | 3,849 | 4,058 | 4,480 |
| Gross Profit as % of Sales | 49.4% | 49.1% | 50.5% | 50.2% | 50.6% |
| Net Profit as % of Sales | 39.3% | 38.3% | 40.2% | 39.0% | 38.5% |
| General and Administrative Expenses as % of Sales | 10.3% | 11.0% | 10.3% | 11.2% | 12.0% |

WHERE DOES THE MONEY GO?





Private Liquor Vendors / Duty Free Stores 176

ADDITIONAL PAYMENTS TO THE PROVINCE (IN MILLIONS)

Retail Sales Tax \$23.6 Environmental Protection Tax \$2.2

ADDITIONAL PAYMENTS TO THE FEDERAL GOVERNMENT (IN MILLIONS)

Goods and Services Tax \$34.3







VOLUME SALES - MILLIONS OF LITRES

| | Beer | Spirits | Wine | Coolers/Ciders |
|------|------|---------|------|----------------|
| 2009 | 80.4 | 6.9 | 9.0 | 2.8 |
| 2010 | 82.0 | 6.9 | 9.3 | 2.9 |
| 2011 | 81.0 | 6.9 | 9.7 | 2.7 |
| 2012 | 83.3 | 7.0 | 10.0 | 2.9 |
| 2013 | 80.9 | 7.1 | 10.4 | 3.4 |

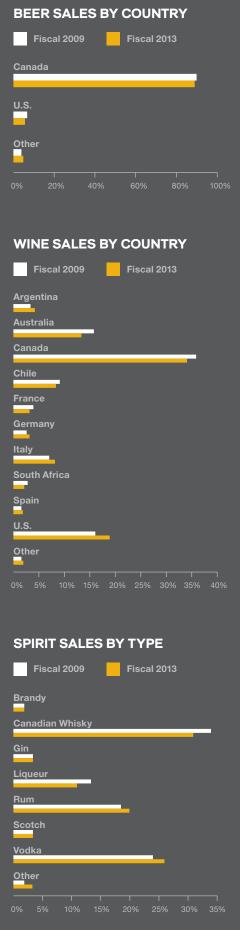
PRODUCT SALES - MILLIONS OF DOLLARS

| | Beer | Spirits | Wine | Coolers/Ciders |
|------|------|---------|------|----------------|
| 2009 | 255 | 198 | 112 | 19 |
| 2010 | 271 | 203 | 117 | 20 |
| 2011 | 275 | 206 | 122 | 19 |
| 2012 | 293 | 212 | 128 | 20 |
| 2013 | 298 | 218 | 137 | 23 |

PER CAPITA CONSUMPTION IN LITRES

| | Beer | Spirits | Wine | Coolers/Ciders |
|------|------|---------|------|----------------|
| 2009 | 88.0 | 7.5 | 9.8 | 3.1 |
| 2010 | 88.3 | 7.4 | 10.0 | 3.1 |
| 2011 | 85.9 | 7.3 | 10.2 | 2.9 |
| 2012 | 86.7 | 7.3 | 10.4 | 3.0 |
| 2013 | 82.6 | 7.2 | 10.6 | 3.5 |

Source: Manitoba Health Population Report based on population over the age of 17 as of June 1 of each year.





CHARTS AND GRAPHS



NUMBER OF HOTEL REGISTRATIONS & LICENCES

| Class of Licence | 2009 | 2010 | 2011 | 2012 | 2013 |
|--|--------------------------------------|--|--|--|--|
| Hotel Registration | 301 | 302 | 300 | 301 | 295 |
| Retail | 277 | 273 | 275 | 272 | 266 |
| Beverage Room | 249 | 249 | 246 | 247 | 241 |
| Dining Room | 1,116 | 1,125 | 1,135 | 1,161 | 1,180 |
| Transportation | 8 | 7 | 6 | 6 | 6 |
| Cocktail Lounge | 412 | 403 | 398 | 407 | 403 |
| Cabaret | 30 | 29 | 25 | 27 | 26 |
| Spectator Activities | 45 | 45 | 50 | 50 | 49 |
| Private Club | 252 | 249 | 247 | 250 | 253 |
| Canteen | 15 | 13 | 13 | 11 | 11 |
| Sports Facility | 142 | 144 | 137 | 140 | 137 |
| Manufacturer's | 20 | 17 | 17 | 17 | 17 |
| Total | 2,867 | 2,856 | 2,849 | 2,889 | 2,884 |
| OCCASIONAL PERMITS ISSUED | 2009 | 2010 | 2011 | 2012 | 2013 |
| Liquor Sold | 6,607 | 6,473 | 6,000 | 5,872 | 5,547 |
| Liquor Complimentary | 4,290 | 4,289 | 4,175 | 3,930 | 3,860 |
| Total | 10,897 | 10,762 | 10,175 | 9,802 | 9,407 |
| INSPECTIONS, INVESTIGATIONS AND | EDUCATIONAL S | EMINARS 2010 | 2011 | 2012 | |
| | | | | 2012 | 2013 |
| Licensed Premises | | | | 2012 | 2013 |
| | 27,112 | 25,867 | 22,784 | 28,778 | 2013 27,791 |
| Licensee visits | 27,112 1,069 | 25,867 1,144 | 22,784 1,294 | | 27,791 |
| Licensee visits Licensee requests for service | | | | 28,778 | 27,791 1,197 |
| Licensee visits Licensee requests for service Final inspections | 1,069 | 1,144 | 1,294 | 28,778 1,319 | 27,791 1,197 183 |
| Licensee visits Licensee requests for service Final inspections Application for licence | 1,069 256 | 1,144 224 | 1,294 186 | 28,778 1,319 143 | 27,791 1,197 183 186 |
| Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions | 1,069 256 109 | 1,144 224 126 | 1,294 186 122 | 28,778 1,319 143 138 | |
| Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions Total | 1,069 256 109 174 | 1,144 224 126 180 | 1,294 186 122 195 | 28,778 1,319 143 138 262 | 27,791 1,197 183 186 268 |
| Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions Total Occasional Permits | 1,069 256 109 174 | 1,144 224 126 180 | 1,294 186 122 195 | 28,778 1,319 143 138 262 | 27,791 1,197 183 186 268 29,625 |
| Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions Total Occasional Permits Inspections while in progress | 1,069 256 109 174 28,720 | 1,144 224 126 180 27,541 | 1,294 186 122 195 24,581 | 28,778 1,319 143 138 262 30,640 | 27,791 1,197 183 186 268 29,625 |
| Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions Total Occasional Permits Inspections while in progress Investigations prior to issue | 1,069 256 109 174 28,720 | 1,144 224 126 180 27,541 | 1,294 186 122 195 24,581 | 28,778 1,319 143 138 262 30,640 | 27,791 1,197 183 186 268 |
| Licensed Premises Licensee visits Licensee requests for service Final inspections Application for licence Licensees education sessions Total Occasional Permits Inspections while in progress Investigations prior to issue Education of hall owners/permittees/public Inspection of banquet halls | 1,069 256 109 174 28,720 | 1,144 224 126 180 27,541 1,471 2,626 | 1,294 186 122 195 24,581 1,394 2,900 | 28,778 1,319 143 138 262 30,640 | 27,791 1,197 183 186 268 29,625 1,727 1,743 |



277*

360

637*

1,151

1,464

313

0

387

387

0

391

391



0

329

329

Public Investigations

Public complaints

Photo ID

Total

^{*} The MLCC Photo ID program was discontinued June 29, 2009.

RECOMMENDED DISCIPLINARY ACTION

| | 2009 | 2010 | 2011 | 2012 | 2013 |
|--|---------|----------|----------|----------|----------|
| LICENSEES: | | | | | |
| Administrative | | | | | |
| Warning letters | 273 | 250 | 261 | 145 | 97 |
| Meetings with Manager, Inspection Services | 44 | 41 | 56 | 50 | 35 |
| Total | 317 | 291 | 317 | 195 | 132 |
| Board | | | | | |
| Disciplinary hearings | 29 | 44 | 62 | 48 | 61 |
| Appeal hearings | 5 | 9 | 7 | 4 | 8 |
| Board Action | | | | | |
| Warnings | 5 | 7 | 5 | 7 | 9 |
| Suspensions | 21 | 34 | 38 | 14 | 21 |
| Cancellations | 1 | 1 | 0 | 1 | 0 |
| Monetary penalty | 2 | 7 | 29 | 20 | 32 |
| Other | 0 | 1 | 1 | 5 | 0 |
| Total | 29 | 50 | 73 | 47 | 62 |
| Total suspension days issued | 38 | 91 | 70 | 49 | 47 |
| Total monetary penalties issued | \$7,500 | \$11,150 | \$89,550 | \$21,500 | \$51,200 |

Note: Board actions may not equal number of hearings due to appeals carried forward to next fiscal year.

| | 2009 | 2010 | 2011 | 2012 | 2013 |
|--------------------------|------|------|------|------|------|
| PERMITTEES/HALL OWNERS: | | | | | |
| Administrative | | | | | |
| Warnings | 4 | 5 | 8 | 12 | 7 |
| Suspension of privileges | 8 | 7 | 6 | 4 | 1 |
| Total | 12 | 12 | 14 | 16 | 8 |

Breaches of *The Liquor Control Act* are dealt with through a process of progressive discipline.

- Cautions Usually given where there is no previous record (which include educating licensees regarding breach).
- Warning Letter Usually given where there is a record of operation and the breach is of a less serious nature.
- Meeting with Manager, Inspection Services To discuss solutions to the problem.
- Licensing Board Hearing Usually for breaches of a more serious nature.
- Appeals are heard by Board of Commissioners.

These disciplinary actions form part of a licensee's record of operation.

Breaches of *The Liquor Control Act* by banquet hall operators and occasional permit holders are normally handled by administration of the MLCC.



^{*} Two items have been moved from 'Other' to new category 'Monetary Penalty'.

LIQUOR MARTS

The MLCC operates 54 Liquor Marts /Liquor Mart Express locations throughout Manitoba:



Beausejour

619 Park Avenue

Brandon

- 10th & Victoria
 1015 Victoria Avenue
- Brandon Shoppers Mall 18th & Richmond Avenue
- Brandon West End Liquor Mart Express 3409 Victoria Avenue
- Corral Centre 805 - 18th St. North

Carman

3 Centre Avenue West

Churchill

203 Laverendrye Avenue

Dauphin

130 First Avenue North West

Flin Flon

26 Hapnot Street

Gimli

69 Centre Street

Killarney

516 Broadway Avenue

Lac du Bonnet

99 - 2nd Street

Minnedosa

16 - 2nd Avenue North West

Morden

331 North Railway Street

Neepawa

393 Mountain Avenue

Pine Falls

17 Pine Street

Portage La Prairie

300 Saskatchewan Avenue

Roblin

124 Main Street West

Russell

202 Shell River Avenue North

Selkirk

377 Main Street

Steinbach

118 PTH 12 N

Stonewall

Unit 19 - 333 Main Street

Swan River

716 Main Street

The Pas

249 Fischer Avenue

Thompson

131 Selkirk Avenue

Virden

197 - 3rd Avenue

WINNIPEG

Airport Liquor Mart Express

Unit 1087 -1970 Wellington Avenue

Bunn's Creek Shopping Mall

2001 Henderson Highway

Charleswood Square

1D - 3900 Grant Avenue

Cityplace

333 St. Mary Avenue

Crestview Shopping Centre

Unit 170 -

3393 Portage Avenue

Dominion Shopping Centre

21 Marion Street

Eastwinds Shopping Centre

23 - 1530 Regent Avenue

Fort Garry

1235 Pembina Highway

Fort Richmond

2855 Pembina Highway

Garden City Square

Unit 2 - 915 Leila Avenue

Grant Park Shopping Centre

1120 Grant Avenue

Hargrave & Ellice

325 Ellice Avenue

Kenaston Crossing

8 - 1650 Kenaston Boulevard

Madison Square

P - 1600 Ness Avenue

Main & Jefferson

1662 Main Street

Main & Pritchard

1005 Main Street

Northdale Shopping Centre

965-A Henderson Highway

Pembina Village Liquor Mart Express

2155 Pembina Highway

Portage & Ainslie

2549 Portage Avenue

Portage & Burnell

923 Portage Avenue

Rivergrove

2615 Main Street

River & Osborne

469 River Avenue



5 - 827 Dakota Street

Southdale Shopping Centre

Unit 21 - 67 Vermillion Road

Southglen Shopping Centre

Unit A - 730 St. Anne's Road

Transcona Square

1 - 620 Kildare Avenue East

Tuxedo

168 - 2025 Corydon Avenue

Tyndall Market Mall

Unit 15 - 850 Keewatin Street



LIQUOR VENDORS

Liquor vendors are partners with the MLCC. By combining liquor sales with their existing business, these local entrepreneurs help to ensure their viability. In 2012/13, there were 172 liquor vendors operating throughout Manitoba.

Alexander

Stahl's Food Mart

Alonsa

Zdan's Family Store

Altona

Altona Cleaners Ltd.

Anola

Anola Fine Foods

Arborg

Arborg Pharmacy

Argyle

Trail General Store

Ashern

Ashern Pharmacy

Austin

Kim's Family Mart Ltd.

Baldur

Baldur Variety Store

Belmont

Belmont Hardware

Benito

Benito Pharmasave

Big Whiteshell Lake

Big Whiteshell Lodge (2000) Inc.

Birch River

Birchwood Grocery

Bird River

Tall Timber Lodge Ltd.

Birds Hill

Birds Hill Store

Birtle

Birtle Pharmacy

Boissevain

Hazlewood Enterprises

Brunkild

Brunkild Beverage and Grocery

Bruxelles

Marginet's Grocery and Hardware

Buffalo Point

Buffalo Bay Marina

Camperville

McKay Grocery

Carberry

Spud City Food Mart Ltd.

Cartwright

Cartwright Health Centre

Clandeboye

Clandeboye Store

Clearwater Lake

Wally's Place

Cowan

Kolisnyk's General Store

Cranberry Portage

Streamers Hardware

Cypress River

Cypress River Foods

Deloraine

Olson Realty & Insurance

Dominion City

Dominion City Food Town

Dugald

Dugald Convenience Store

Elie

Elie Grocery Store

Elkhorn

Twin Valley Co-Op Ltd.

Elm Creek

Elm Creek Co-Operative
Oil & Supplies Ltd.

Elma

Elma Country Store

Emerson

Emerson Bigway

Erickson

Mountain Park Pharmacy

Eriksdale

Eriksdale Shop Easy

Ethelbert

Bird's Corner Store

Falcon Lake

Lumber One Building Supplies

Fisher Branch

Fisher Branch Health Centre

Fraserwood

J & J Store

Garson

Garson Grocery Ltd.

Gilbert Plains

Gilbert Plains Pharmacy Ltd.

Gillam

Trappers Shack (Cyhess Variety Ltd.)

Gladstone

Gladstone Pharmacy

Glenboro

Glenboro Pharmacy

Glenella

Preisentanz's General Store

Glenora

Glenora Mall

Grand Marais

Grand Marais Village Store

Grand Rapids

Grand Rapids Esso

Grandview

Grandview Home Hardware

Great Falls

Great Falls Foods

Grindstone

Grindstone General Store

Gull Lake

Sherwood Grocery

Gymsumville

Rawluk's Grocery & Pro Hardware

Hadashville

Saindon's Country Store

Hamiota

Rawlings Home Hardware

Hartney

Boundary Consumers
Cooperative Ltd.

Hecla

Hecla Island General Store

Hodgson

Buckskin Trading Post

Holland

Holland Home Hardware

Ile des Chênes

lle des Chênes Country Store

Inwood

Inwood Food Town

Kelwood

Kelwood Store

Kenton

Houston's

Komarno Komarno Quality Store

La Broquerie

Le Bon Ami



LIQUOR VENDORS

La Salle

Jeni's Food & Hardware

Lake Metigoshe

Turtle Mountain All Season Resort

Lake of the Prairies

Kilman Resort

Langruth

MJ Stop & Shop

Laurier

Molgat Shopping Centre

Leaf Rapids

Kings Health & Variety

Lee River

Osprey Landing General Store

Letellier

Gallant's Family Foods

Lockport

Lockport Grocery

Lorette

Dawson Trail Country Store Inc.

Lundar

Lundar Pharmacy Ltd.

Lynn Lake

Clarke's Health & Variety

MacGregor

MacGregor Pharmacy

Manigotagan

Kara's Convenience

Manitou

Manitou Variety & Health

Mariapolis

Pouteau Foods

McAuley

McAuley Country Grocery Co-Op Ltd.

McCreary

Reischek's Pharmacy

Melita

Liquid World

Miami

Miami Variety

Miniota

Miniota C-Store

Minitonas

Nemetchek Enterprises (1992)

Minto

Minto Community Market

Moosehorn

Moosehorn Consumer Co-Op Ltd.

Morris

Morris Super Variety

Narrows

Narrows General Store

Newdale

Newdale Food 'N' Stuff

Ninette

The Grocery Box

Niverville

Niverville Bigway Foods

Notre Dame

Notre Dame Shopping Centre

Nutimik Lake

Nutimik Lodge

Oak Lake

Valleyview Oak Lake Co-Op

Oakbank

Oakbank Family Foods

Oakburn

Oak-Site Foods

Oakville

O & K Supermarket

Onanole

B & D Hardware Inc.

Pierson

Edward Consumers Co-Operative Ltd.

Pilot Mound

Dobson's Foods Ltd.

Pinawa

Solo Market

Pine River

Semeniuk's Groceteria

Pipestone

Main Street Market

Plum Coulee

Tri-Coulee Investments

Plumas

Plumas Stop & Shop

Pointe du Bois

The Pointe General Store

Poplarfield

King Buck Inn Inc.

Rapid City

Rapid City Insurance Services

Rathwell

Rathwell Solo & Hardware

Rennie

Rennie General Store (2005)

Reston

Reston Drugs

Richer

Burnells Food Plus

Ridgeville

Ridgeville Cooperative Community Club Rivers

Rivers Super Thrifty Drug Mart Ltd.

Rock Lake Beach

Rock Lake Beach Store (2008)

Roland

Roland General Store

Rorketon

Tracy's Insurance Services

Rossburn

L.P.K. Enterprises

Sandy Lake

Sandy Lake Hardware

Sanford

Sanford Lumber & Building Supplies

Sarto

Sarto General Store

Seven Sisters

Tirshman's Esso

Shilo

Canex Super Mart

Shoal Lake

Shoal Lake Pharmacy

Sifton

Boguski Grocery

Snow Lake

Cornerview Enterprises Ltd.

Somerset

Crossroads Grocery

Souris

Souris Valley Foods

Sprague

Carl's Solo Store

Springfield

Garven Convenience Store



LIQUOR VENDORS

St. Adolphe

St. Adolphe Esso

St. Claude

Philippot's Shop Easy Foods

St. Eustache

Jackson's General Store Inc.

St. François Xavier

S.F.X. Country Store

St. Jean Baptiste

St. Jean Home Centre

St. Laurent

Depanneur Entre-Lacs

St. Lazare

Eddy's General Store Ltd.

St. Malo

St. Malo Co-Operative Ltd.

St. Pierre-Jolys

St. Pierre Bigway

Starbuck

"Dawn Til Dusk" Convenience Store

Ste. Agathe

Depanneur Cheyenne Convenience and Gas Bar

Ste. Anne

Ste. Anne Sundries Ltd.

Ste. Rose du Lac

Ste. Rose Variety Shop (2001)

Stony Mountain

Pick 'N Pay

Strathclair

Strathclair Consumers Co-Op Ltd.

Swan Lake

B & B Store

Teulon

Teulon Pharmacy

Tolstoi

Tolstoi Super Mart

Traverse Bay

Traverse Bay Corner Store

Treherne

Treherne Pharmacy

Vassar

Vassar Corner Store

Vita

Sumthing Special Florist & Gift Shop

Wabowden

Dwyer's General Store

Wanless

We Ste General Store

Warren

Warren Food Mart

Waskada

Wilbro Enterprises Inc.

Waterhen

Waterhen General Store

Wawanesa

Gullett Pro Hardware

West Hawk Lake

West Hawk Lake Resort

Westbourne

Sportsman's Corner Campground

Whitemouth

Whitemouth Sundries

Winnipeg Beach

Ford's Groceries

Winnipegosis

Winnipegosis Meat Market

Woodlands

C.C.L. Woodlands Ltd.

Woodridge

Vintage Corner Store

SPECIALTY WINE STORES

To better serve the people of Manitoba and to broaden the selection of wine available, the MLCC has agreements with eight privately-owned and operated specialty wine stores. Six operate as stand-alone stores and two operate as food and wine stores.

Banville & Jones Wine Company

1616 St. Mary's Road

Calabria Market & Fine Wines

139 Scurfield Boulevard

Deluca's Fine Wines

942 Portage Avenue

Fenton's Wine Merchants

106-1 Forks Market Road

G.J. Andrews Food & Wine Shoppe

384 Academy Road

Kenaston Wine Market 1855 A Grant Avenue

La Boutique Del Vino

1360 Taylor Avenue

The Winehouse

110-1600 Kenaston Boulevard



There are 264 beer vendors in operation throughout Manitoba:

Alonsa

Alonsa Hotel

Altamont

Altamont Hotel

Altona

Altona Motor Hotel

Amaranth

Amaranth Inn

Anola

Anola Motor Hotel

Arborg

Arborg Hotel Travelling Inn

Ashern

Ashern Hotel Sharptail Motor Inn

Bakers Narrows

Bakers Narrows Lodge

Baldur

Baldur Motor Hotel

Beausejour

Beausejour Hotel Howland Hotel

Belmont

Belmont Motor Hotel

Bissett

Hotel San Antonio

Boissevain

Cherry Creek Inn Red Coat Inn

Bowsman

Bowsman Hotel

Brandon

Canad Inns - Brandon City Centre Hotel-Motel Crystal Hotel Keystone Motor Inn Knights Inn Brandon North Hill Inn Redwood Motor Inn Trails West Motor Inn Victoria Inn

Brunkild

Brunkild Bar & Grill

Carberry

Carberry Motor Inn

Carman

Carman Motor Inn

Cartwright

Cartwright Motor Hotel

Churchill

Seaport Hotel

Cranberry Portage

Northern Inn

Cross Lake

Cross Lake Inn

Cypress River

Cypress Motor Inn

Dauphin

Boulevard Hotel
Dauphin Community Inn
Towers Hotel

Deloraine

Deloraine Motor Hotel

Dunrea

The Sportsmans Inn

East Selkirk

Bronze Boot Tavern & Steak House

Elie

Elie Hotel

Elkhorn

Elkhorn Motor Hotel

Elm Creek

Elm Creek Hotel

Emerson

Emerson Hotel

Erickson

Nordic Inn

Eriksdale

Eriksdale Inn

Falcon Lake

Falcon Lake Resort Hotel

Fisher Branch

Fisher Branch Motor Hotel

Flin Flon

Royal Hotel - Flin Flon Victoria Inn North

Foxwarren

Kent Hotel

Fraserwood

Fraserwood Tourist Hotel

Garson

Garson Hotel

Gilbert Plains

Gilbert Plains Hotel

Gillam

Gillam Motor Inn

Gimli

Gimli Hotel Misty Lake Lodge Viking Inn



Gladstone

Gladstone Hotel & Motel

Glenboro

Glenboro Hotel Spruce Woods Inn

Glenella

Corona Hotel

Grand Marais

Sand Bar Motor Inn

Grand Rapids

Northbrook Inn

Grandview

King's Lodge Pub and Restaurant

Hamiota

Hamiota Hotel

Hartney

Hartney Motor Inn

Headingley

Headingley Motor Inn

Hecla Island Provincial Park

Gull Harbour Marina & Lighthouse Inn

Hodgson

Royal Hotel

Holland

Hollander Motor Hotel

lle des Chenes

lle des Chenes Motor Hotel

Inglis

Inglis Hotel

Killarney

Erin Inn

La Broquerie

La Broquerie Hotel

La Riviere

Pembina Valley Inn

La Salle

La Salle River Inn

Lac du Bonnet

Casey's Inn
Drifters Restaurant
& Service Centre

& Service Centre Lakeview Inn (The)

Lake Manitoba Narrows

Lake Manitoba Narrows Lodge

Leaf Rapids

Almost Arctic Inn

Letellier

Barnay's Restaurant & Lounge

Letellier Hotel

Lockport

Lockport Hotel

Lorette

Dawson Trail Motor Inn

Lundar

Lundar Motor Hotel

Lynn Lake

Lynn Inn

MacGregor

MacGregor Hotel

Mafeking

Big Rock Lodge

Manigotagan

North Star Hotel Wood N' Bell Motel

and Resort

Manitou

Manitou Motor Inn

Marchand

Marchand Inn

Mariapolis

Mariapolis Motor Hotel

McCreary

Agassiz Park Lodge Mountainside Inn

McMunn

McMunn Motor Inn

Melita

Melita Inn

Miniota

Miniota Motor Inn

Minitonas

Minitonas Hotel

Minnedosa

Minnedosa Inn Valley Motor Lodge

Moosehorn

Moosehorn Motor Hotel

Morden

Morden Motor Hotel Travellers Inn



Morris

Burke's Motor Inn Santa Lucia Pizza (Morris)

Neepawa

Vivian Motor Hotel

Newdale

Leisure Inn

Ninette

Ninette Hotel 06

Norway House

Playgreen Inn

Notre Dame de Lourdes

Notre Dame Hotel

Oak Point

Hwy 6 Hotel

Oak River

Oak River Inn

Oakbank

Oakbank Motor Hotel

Oakville

Oakville Motor Hotel

Ochre River

Imperial Hotel

Onanole

Southgate Motor Hotel

Petersfield

Petersfield Motor Hotel

Pilot Mound

Call-Inn's Hotel

Pine Dock

Jack Pine Resort

Plum Coulee

Happy Wanderer Motor Hotel

Portage La Prairie

Canad Inns - Portage La Prairie Midtown Motor Inn

Powerview-Pine Falls

Papertown Motor Inn

R.M of Sifton

Four Seasons Island Resort

R.M. of Labroquerie

Frantz Motor Inn

R.M. of Park

Elkhorn Ranch

& Conference Centre

R.M. of St. Andrews

Hwy 9 Roadhouse

R.M. of Woodlands

Woodlands Motor Hotel

Rapid City

Queen's Hotel

Rennie

Rennie Hotel

Reston

Reston Motor Hotel

Richer

Richer Inn Motor Hotel

Riverton

Riverton Motor Inn

Roblin

Roblin Motor Inn

Rorketon

Rorketon Hotel

Rossburn

Rossburn Hotel

Russell

Asessippi Inn Russell Inn

Sandy Lake

Sandy Lake Hotel

Selkirk

Lord Selkirk Hotel Selkirk Motor Hotel Selkirk Tavern

Seven Sisters Falls

Dunlop's Tourist Hotel Seven Sisters Motel

Shilo

Shilo Inn

Shoal Lake

Shoal Lake Motor Inn

Snow Lake

Diamond Willow Inn Snow Lake Motor Inn

Somerset

Somerset Hotel

Souris

Souris Motor Inn

Sprague

Sprague River Inn

St. Adolphe

St. Adolphe Motor Inn

St. Claude

Ray & Albert's

Z & L Chinese Restaurant

and Hotel

St. Laurent

Mtt Service

St. Lazare

Fort Ellice Hotel

St. Leon

St. Leon Motor Inn

St. Malo

St. Malo Motor Hotel

St. Martin

St. Martin Motor Hotel

St. Pierre-Jolys

St. Pierre Hotel

Starbuck

Starbuck Hotel

Ste. Agathe

Ste. Agathe Hotel

Ste. Anne

Ste. Anne Hotel

Ste. Rose du Lac

Ste. Rose Hotel

Stonewall

Rockwood Motor Inn & Motel

Stony Mountain

Stony Mountain Motor Inn

Strathclair

Strathclair Hotel

Swan Lake

M.J.'s Hotel

Swan River

Nelson Motor Hotel Valley Hotel Westwood Inn

Teulon

Teulon Motor Hotel

The Pas

Alouette Hotel New Avenue Hotel Town Centre Hotel Wescana Inn

Thompson

Burntwood Hotel Mystery Lake Motor Hotel Thompson Inn

Traverse Bay

Birchwood Motor Hotel

Tyndall

Tyndall Motor Inn

Virden

Alexandra Hotel Central Virden Hotel

Vita

Vita Hotel

Wabowden

Silver Leaf Hotel

Waskada

Waskada Genesis Inn

Wawanesa

Oakland Inn

West Hawk Lake

West Hawk Inn

West Pine Ridge

59er (The)

West St. Paul

Rivercrest Motor Hotel

Whitemouth

Whitemouth Hotel

Whiteshell Provincial Park
Betula Lake Resort

Winkler Heartland Inn



Winnipeg

Airport Motor Hotel
Assiniboine Gordon Inn

on the Park
Brooklands Inn
Cambridge Hotel
Canad Inns Express
- Fort Garry

Canad Inns - Garden City
Canad Inns - Windsor Park
Canad Inns - Polo Park
Canad Inns - Transcona
Canadiana Motor Hotel

Central Hotel
Chalet Hotel
Concord Inn

Curtis Gordon Motor Hotel

Econo Lodge

Fort Garry Brewing Company

Four Points By Sheraton Winnipeg South Green Brier Inn

Half Pints Brewing Company

Holiday Inn Airport West Hotel Fort Garry

Howard Johnson Express Kildonan Motor Hotel

King's Hotel

Kirkfield Motor Hotel

La Salle Hotel Lincoln Motor Hotel

Manwin Hotel
Marion Hotel

Marlborough Hotel
Maryland Motor Hotel

Mclaren Hotel Mount Royal Hotel

New Balmoral Hotel (The) New Cavalier Motor Hotel

New West Hotel Nicolett Hotel Northern Hotel Nor-Villa Motor Hotel

Norwood Hotel
Osborne Village Motor Inn

Pandora Inn

Park West Motor Hotel

Pembina Hotel Princess Hotel Quality Inn Riverside Inn

Royal Albert Arms Hotel Royal George Hotel Sherbrook Inn St. Boniface Hotel St. James Hotel St. Norbert Motor Hotel Stock Exchange Hotel Sutherland Hotel

Travelodge Winnipeg East

Vendome Hotel Victoria Inn

Viscount Gort Hotel Westbrook Inn Westwood Village Inn

Windsor Hotel Winnipeg Hotel Woodbine Hotel Yale Hotel

Beach Hotel

Winnipegosis

Winnipegosis Motor Inn















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