
GIFT STORE CASHIER

Part Time Employment Opportunity

Reporting to the Shift Supervisor, Player Services, the Gift Store Cashier is responsible for performing cashier functions, exchanging coin and currency as required, maintaining and updating retail inventory, and selling merchandise in the Retail Store. The Cashier provides superior customer service.

Duties:

- Accept payment for gift store and Ticketmaster items.
- Complete sales transactions for all forms of payment including cash, debit, credit card, gift cards and club card points.
- Replenish and arrange stock in the store.
- Price, tag and, bag new stock.
- Assist with merchandising store.
- Respond to inquiries regarding entertainment.
- Provide assistance to guests.
- Receive orders and verify inventory amounts.
- Order offline and online products.
- Count inventory (cigarettes, lottery tickets, gift cards) to verify counts from previous day.
- Print off lottery results, game lists and game results from lottery system for display.
- Place cash and related paperwork in the float bag and return to designated area.
- Prepare and forward end of shift paperwork to Supervisor.
- Encourage a climate that supports diversity.
- Performs other duties as assigned.

Primary Qualifications:

- Six (6) months previous experience in a customer service-related industry and cash handling.
- Must have basic mathematical skills to perform accurate cash transactions and inventory counts.
- Experience with Ticketmaster, lottery and retail sales are considered assets.
- The key accountabilities for this position include adapting to new changing conditions in a positive manner, communicating and working respectfully with co-workers, consistently delivering excellence in customer service, demonstrating appropriate job knowledge, following direction from leadership on assigned tasks, following established Safe Work policies and practices, following Manitoba Liquor & Lotteries' policies and procedures, meeting the established attendance expectations, meeting the productivity performance expectations and taking accountability for actions.
- Ability to work a variety of shifts based on the requirements of a twenty-four-hour (24), seven (7) days a week operation.

Secondary Qualifications:

- Bilingual (French/English) language skills.
- Western Canada Lotteries Corporation certification (6/49) is required; however, may be acquired on the job.
- Experience with ticket master, lottery and retail sales.

**** Manitoba Liquor and Lotteries is committed to Diversity, Equity and Inclusion. We strive to hire a workforce that reflects the community we serve. Employment equity will be considered therefore applicants who identify as women, Indigenous people, members of racialized groups, and persons with a disability are encouraged to apply.*

If you require an accommodation at any time during the recruitment process, please let us know how we can meet your needs.

Salary: \$16.13-\$16.98
Bargaining Unit: UNIFOR
Location: Club Regent Casino

Individuals should apply by completing our online application form at www.mbl.ca/jobs or by submitting a resume and application to careers@mbl.ca

All applications are due by December 7, 2023.

We thank all interested applicants, however, only those selected for interviews will be contacted.