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## BARTENDER

### Casual Employment Opportunity

Reporting to the Floor Manager, the Bartender is responsible for preparing beverages and serving customers where required in the Casinos food service areas. The incumbent will provide exceptional customer service while adhering to Manitoba liquor laws and Manitoba Lotteries bar procedures.

#### Duties:

- Opening Duties: prepare bar area, retrieve and verify daily float, ensure equipment is working properly, count beer inventory and record numbers on draft taps, check the daily specials and wine list, review any changes with servers, etc.
- Beverage and Food Service: take food and beverage orders and serve accordingly, prepare drink orders for servers, provide menus to customers in the lounge and inform them of any specials, clean bar and tables and stock bar throughout shift, prepare customer bills, accept and process payment, complete requisitions for alcohol replenishment and forward to Floor Manager, etc.
- Closing Duties: cash out, balance and complete deposit of sales as per policy and procedures, point liquor bottles and record on point sheet, count beer inventory, bring dish bins to dish pit station, run glassware through dishwasher, clean dishwasher and filters, etc.
- Encourage a climate that supports diversity.
- Other duties as assigned.

#### Primary Qualifications:

- Six (6) months previous experience as a bartender or preparing a variety of alcoholic/non-alcoholic beverages.
- Capable of lifting/carrying weight up to fifty (50) pounds.
- The key accountabilities for this position include adapting to new changing conditions in a positive manner, communicating and working respectfully with co-workers, consistently delivering excellence in customer service, demonstrating appropriate job knowledge, following direction from leadership on assigned tasks, following established Safe Work policies and practices, following Manitoba Liquor & Lotteries' policies and procedures, meeting the established attendance expectations, meeting the productivity performance expectations and taking accountability for actions.
- Ability to work a variety of shifts based on the requirements of a twenty-four (24) hour per day, seven (7) day per week operation.

#### Secondary Qualifications:

- Bilingual (French/English) language skills.
- Completed or ability to complete a "Serving it Safe" certificate through the Manitoba Tourism and Education Council; however, may be acquired on the job.
- Completion of a Bartending or Hospitality course.
- Training in customer service, wine education and serving etiquette.

*\*\*\*Manitoba Liquor and Lotteries is committed to Diversity, Equity and Inclusion. We strive to hire a workforce that reflects the community we serve. Employment equity will be considered therefore applicants who identify as women, Indigenous people, members of racialized groups, and persons with a disability are encouraged to apply.*

*If you require an accommodation at any time during the recruitment process, please let us know how we can meet your needs.*

**Salary:** \$14.15  
**Bargaining Unit:** MGEU  
**Location:** McPhillips Station Casino

Individuals should apply by completing our online application form at [www.mbl.ca/jobs](http://www.mbl.ca/jobs) or by submitting a resume and application to [careers@mbl.ca](mailto:careers@mbl.ca)

All applications are due by June 5, 2023.

*We thank all interested applicants, however, only those selected for interviews will be contacted.*